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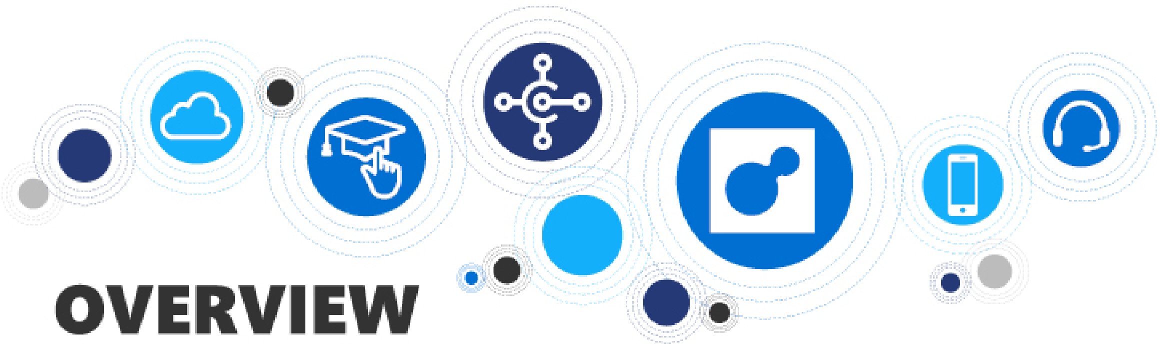


Overview

> Get an overview of the new functionality in Continia e-Documents Export.
>
> The following table lists the topics with links to topics that describe them.

SEE	TO
News in the latest release	See the most important news when we release a new version of Continia e-Documents Export.
Modules and features	Get an overview of the modules and features of Continia e-Documents Export.
Supported payment methods	See a list of supported payment methods you can use in Continia e-Documents Export.
Supported receipts	See a list of supported receipts you can import in Continia e-Documents Export.
Supported UBL-formats and document types	See a list of supported UBL-formats and document types.
Supported VANS-providers	See a list of supported VANS-providers you can use with Continia e-Documents Export.
Road Map for future releases	See what is in the roadmap for Continia e-Documents Export in the next 12-18 months.
Continias Data Security	Understand how we protect the users data and their privacy to comply with our ISAE3402 certification. Lean more about our security procedures and report potential treats or flaws in our Trust Center. Here you can also request a copy of our ISAE3402 certification and a data processing agreement.
GDPR Compliance	Learn more about how we protect our customers and users data to comply with the GDPR. We follow the ISEA 4302 standard.
BUILT INSIDE Dynamics	Understand the concept of "BUILT INSIDE Dynamics". Solutions from Continia, guarantees you a solution that complies to all requirements from Microsoft.

SEE	TO
Other solutions from Continia	Learn more about other solutions from Continia to extend the functionality of your Dynamics NAV or Business Central on premises.

See Also

Continia Software Homepage

Continia e-Documents Export Homepage

Help for Business Central on premises

News in the latest release

Note

In this article you can read about the most important news in the latest release of Continia e-Documents Export. You can find more details about the new functions in the section Modules and features.

If you are a consultant or a developer and you want a more technical information you can look in the Change Log.

Latest release

Version: 1.11.01

Release date: 2019-08-12

Supported product versions: See minimum requirements

FEATURE	DESCRIPTION
Validation of Swedish VAT Registration No. in PEPPOL 3.0	Fixed an error when exporting Swedish VAT Registration Nos. The problem is solved by removing the last two digits (01).
Validation of allowed VAT percentages for Swedish suppliers	Fixed an error when validating VAT rates for Swedish suppliers. The validation should only be done on the VAT category 'S'.
Extension removed	Extension is removed for Microsoft Dynamics 365 Business Central on premises versions 13 and 14. The Continia e-Documents Export extension previously used in DK version of Business Central on premises is removed. The extension is no longer needed.
Post Service Document event added	Event is used when posting service documents in Business Central on premises.
Support for Business Central on premises 2018 Fall Release CU4 (13.00.04)	Support for Business Central on premises 2018 Fall Release Cumulative Update 4.
Support for Business Central on premises 2019 Spring Release (14.00.00).	Support for Business Central on premises 2019 Spring Release RTM.
Support for Business Central on premises 2019 Spring Release CU 1 (14.00.01)	Support for Business Central on premises 2019 Spring Release Cumulative Update 1.

Next release

Version: 1.12

Expected release date: **October 2019**

You can find a detailed description of the modules and functionality we are working on for the future versions of Continia e-Documents Export in our Road Map.

See Also

Download the extension

Module overview

When you buy Continia e-Documents Export you get the essential module. The essential module is the basic module containing all the functionality of Continia e-Documents Export.

MODULE NAME	DESCRIPTION
Essential	All functionality including direct communication.

See Also

Supported payment methods

Supported receipts

Supported UBL-formats and document types

Supported VANS-providers

Essential module

The essential module contains all functionality of Continia e-Documents Export including direct communication.

Simple document workflow with direct communication

- With direct communication between your Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises and leading VANS-provider you will be able to handle the whole document flow without having to leave your Dynamics NAV or Business Central on premises at any time. You do not need to worry about handling files manually.
- Using direct communication enables you to send electronic documents to your customer directly from Dynamics NAV or Business Central on premises.
- Direct communication enables you to receive a receipt for each sent electronic document. The receipts is downloaded and imported directly into your Dynamics NAV or Business Central on premises. Giving you an updated overview of your electronic documents at all times.
- The direct communication with VANS-providers ensures the quality of the electronic document you send. Continia e-Documents Export and the VANS-provider validates your document in steps and notifies you if you need to correct errors.
- When using direct communication the electronic documents are sent through the secure network of the VANS-providers thereby increasing the security in the document exchange.

Unique validation of documents

- The build-in validation of documents ensures your electronic document is valid and complies to the official syntax and validation rules of supported UBL-formats.
- The validation enables you to save time by minimizing the amount of documents you have to handle due to errors. You simply catch the errors and correct them before the electronic document is sent.
- The utilization of an error log makes it easy for you to quickly identify the errors and correct them. You simply look in the error log, correct the error and resend the electronic document.

Full overview - in one place

- In Continia e-Documents Export you get a full overview of your electronic document in one page. From there you can send documents, import receipts and at the same time follow the process of documents sent, acknowledged and failed. You get all the most used functions in one place making it easy to use.
- The amount of document, document types and UBL-formats does not matter with Continia e-Documents Export you always get full overview of your flow of electronic documents.

Avoid manual work

- Avoid having to create your electronic documents manually on a webpage entering the same data you already have in Dynamics NAV or Business Central on premises.
- Reduce the risk of errors by not having to create the documents manually.
- Gives you the option to automate the process of sending electronic documents. Both sending electronic documents and import of receipts can be done with a job queue.

Supported payment methods

The supported payment methods are dependent on the UBL-format you use and the setting on the Continia e-Documents Export customer in the **Payment Information** field .

▯ Note

Continia e-Documents Export does not use the Payment Channel field on the posted document but uses the setting on the **e-Documents Customer card** page.

Below you will find a list of supported payment methods and a description of them:

EHF 2.0

- Bank transfer
- KID payment

OIOUBL

- Bank transfer
- FIK payment

PEPPOL 2.0

- Bank transfer

PEPPOL 3.0 (EHF 3.0)

- Bank transfer
- FIK payment
- KID payment

Bank transfers

If you choose the setting **Account** on the **e-Documents Customer card** page, the created electronic document will contain payment information to make a bank transfer. The information inserted into the electronic documents when using bank transfers is different depending on the UBL-format.

EHF 2.0

When you use bank transfers in EHF 2.0 the bank account no. from the company information is used. If the bank account no. is empty, then the IBAN is used. If a SWIFT code exists on the company information this is also added.

PEPPOL 2.0

When you use bank transfers in PEPPOL 2.0 the bank account no. and bank branch no. from the company information is used. If the bank account no. is empty, then the IBAN is used. If a SWIFT code exists on the company information this is also added.

PEPPOL 3.0 (EHF 3.0)

When you use bank transfers in PEPPOL3.0 (EHF3.0) the bank account no. and bank branch no. from the company information is used. If the bank account no. is empty, then the IBAN is used. If a SWIFT code exists on the company information this is also added.

FIK payment

On the **e-Documents Customer card** page, in the **Payment Information** field, you can choose **FIK**.

The created electronic document will contain payment information to make a FIK payment. The card types 71,73 and 75 is supported. On the **e-Documents Export Setup** page, in the **Card Type** field, you can choose the card type.

Card type “71”

If you choose **71**, the generated payment ID will consist of 15 characters containing document no. and a control digit made by a modulus calculation.

Card type “73”

If you choose **73**, the generated payment ID will be empty. The FIK card type **73** is a free format ID which needs to be agreed upon by the vendor and customer. If possible, use one of the other FIK card types.

Card type “75”

If you choose **75**, the generated payment ID will consist of 16 characters containing document no. and a control digit made by a modulus calculation.

KID payment

On the **e-Documents Customer card** page, in the **Payment Information** field, you can choose **KID**.

The created electronic document will contain payment information to make a KID payment.

If you use KID payments the payment ID is generated as specified, on the **e-Documents Export Setup** page, in the **KID Setup**, **KID Document No. Length** and **KID Customer No. length** fields. The fields determine how the KID is generated.

Next step

Setup and configuration

Supported receipts

In Continia e-Documents Export you can import receipts from the supported VANS-providers. In addition, import of OIOUBL ApplicationResponse and VAX receipts (MySupply) is also supported.

Also see

Supported VANS-providers

Next step

Setup and configuration

Supported UBL-formats and document types

In this article you will find a description of the UBL-formats supported by Continia e-Documents Export for Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central on premises.

UBL formats

- EHF (2.0, 3.0)
- OIOUBL (2.02)
- PEPPOL (2.0,3.0)

Note

The EHF 3.0 format is a direct Implementation of PEPPOL 3.0 without extensions or extra rules.

Document types

The supported document types depend on the UBL-format.

In OIOUBL and EHF 2.0 the following document types is supported:

- Sales Invoice
- Sales credit note
- Service invoice
- Service credit note
- Reminder

In PEPPOL (2.0, 3.0) and EHF 3.0 the following document types is supported:

- Sales Invoice
- Sales credit note
- Service invoice
- Service credit note

Important

If you need to send electronic documents in other UBL-formats it can be done through the VANS-provider. Contact your VANS-provider for more information.

Next step

Setup and configuration

Supported VANS-providers

In this article you will find a description of the VANS-providers (Value Added Network Service) supported by Continia e-Documents Export for Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central on premises. If you want to use direct communication in Continia e-Documents Export you must use one of the supported VANS-providers.

Below you will find a list of supported VANS-providers.

VANS-PROVIDER	TECHNOLOGY	WEBSITE
KMD	SFTP	https://www.continia.com/global/technology-partners/kmd
Pagero	API	https://www.continia.com/global/technology-partners/pagero
Sproom	SFTP	https://www.continia.com/global/technology-partners/sproom

 Important

You must contact your selected VANS-provider to setup an account. Contact the VANS-provider for more information.

Next step

Setup and configuration

Road Map for future releases

> In this article you can learn about what we are working on for the future releases of Continia e-Documents Export.

We would like to hear what you think we can improve in Continia e-Documents Export. You are always welcome to contact our Solution Manager.

▯ Important

Continia e-Documents Export has been an important and strategic product for Continia for many years. However, due to changed decisions on the future product strategy for our Continia Document Output solution, Continia e-Documents Export will no longer have the same priority for us as before.

Continia e-Documents Export **is not** a retired extension, as we still will support bug fixing and release Cumulative Updates in the near future. However, we will not develop major new features in the application, but primarily focus on keeping the extension up-to-date, for example with new updates on the PEPPOL and OIOUBL formats.

We also urge to announce that we will **not** deliver Continia e-Documents Export as an extension to Dynamics 365 Business Central on-premises and that Continia e-Documents Export, will **not** be available for Dynamics 365 Business Central Cloud on Microsoft AppSource.

Future modules and functionality

The future modules and functionality show our efforts to deliver product enhancements. Contact our Solution Manager to get more information about future releases.

MODULE	FUNCTIONALITY	EXPECTED RELEASE
Essential	Support for PEPPOL 3.0 (EHF 3.0)	Q2 2019 - **Released**
Essential	Documentation on Continia Docs	Q4 2019 - **Released**
Essential	Tooltips on all fields and actions for supported languages	Q4 2019 - **Released**
Essential	OIOUBL schema update	Q1 2020

▯ Note

The modules and functionality listed above can be changed before release. The overview shows an intent and is not in any way an expression of the final licensing of the individual functions. Continia Software takes no responsibility regarding the information of this article.

Continia data security

Note

Continia delivers software to more than 5000+ customers all over the world. We work closely together with banks technology partners to ensure a continuously high level of security in our solutions.

Continia has been offering bank integration solutions for more than 25 years. Over the years, we have established processes, methods, and technologies and embraced proven standards to meet our customers' security, privacy, and accessibility needs. The nature of threats is constantly changing, so security awareness is an integral part of our development process, and we constantly strive to be even better.

Monitoring and protection

When making our online services available to our customers, they are carefully monitored. This includes continuous scanning for vulnerabilities, monitoring of intrusion attempts as well as abuse detection. Denial-of-service (DDoS) attack prevention, penetration testing as well as data analytics to make sure that the operation is stable and secure.

Incident management

When incidents occur, we have a Security Incident team that provides the necessary coordination, management, feedback, and communication. They also have responsibility for assessing, responding to and learning from information security incidents to make sure that we minimize the risk of them reoccurring.

Privacy

When you use an online service from Continia, you entrust us with your data. People will not use technology that they do not trust, and for us, privacy and data protection are an important consideration in building this trust. We protect your privacy through organizational, technical and physical measures based on strict policies and standards. Our Data Processor Agreement describes how Continia processes personal data, and further information specific to our software products can be found in the relevant license terms. Please do not hesitate to get in touch with us at dpo@continia.com, should you have further questions. The General Data Protection Regulation (GDPR), a new EU wide law, is effective from May 25, 2018. It is designed to harmonize data privacy laws across Europe, to protect and empower all EU citizens data privacy and to reshape the way organizations across the region approach data privacy. For more information about the GDPR, please refer to the GDPR page.

Transparency

Continia Product development- and testing takes place at the two Danish offices in Aalborg and Copenhagen.

The Continia Online Services are built on secure public cloud solutions from Microsoft Azure. Data processing takes place within the EU and follows local European GDPR regulations and requirements regarding protection of data privacy.

Furthermore, specific products use online services from ABBYY and Amazon, also with processing and data storage within the EU. Continia has data processor agreements with these sub-processors.

Compliance

Our internal processes are certified against industry standard ISAE3402 for Information Security. In addition, most of them are also baselined against the framework such as ISO 27001. For compliance details regarding our ISAE3402 certification please request latest certification summary on dpo@continia.com.

Read more about our data security at our Trust Center.

GDPR Compliance

> The General Data Protection Regulation (GDPR) — is a joint proposal by the European Commission, European Parliament, and the Council of the EU which provides individuals with even greater control over the collection and use of their personal data. Continia Software is committed to ensuring our customers can comply with their requirements under the GDPR.

The General Data Protection Regulation (GDPR)

To protect the personal data of our users all our solutions comply with the requirements of the General Data Protection Regulation (GDPR). The GDPR strengthens the rights of individuals with respect to personal data. This means that Continia Software, as a software provider, must strengthen the security measures that protect the personal data of our customers and individuals registered in our systems. As well as the features that enable our customers and individuals that use our services to exercise their rights. It also means we must design our systems to enable you, our customers, to meet your obligations as the data controller for the data you process using our systems and services.

Continia Software sets out to ensure that all our software services, to the very best of our efforts, are compliant with the GDPR. Therefore, we follow the ISEA 3402 standard framework specifically with the GDPR in mind, comprised of the following main components:

- Training for our employees.
- Privacy and data protection built into development and production.
- Dedicated data protection manager.
- Control and Measurements.
- Data processed and stored in EU.
- Data processed according to agreement.

To request a Data Processing Agreement go to our Trust Center.

Below you can find a description of how Continia e-Documents Import communicates with the supported VANS-providers.

If you have further questions you are welcome to contact our Solution Manager or by telephone **+45 8230 5000**.

Built Inside Dynamics

> Continia Software develops and markets solutions under the concept **Built Inside Dynamics**. We streamline and improve core financial processes by adding valuable functionality to the existing Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central on premises platform.

Extensive knowledge of Microsoft platforms

This provides unique possibilities and advantages when purchasing Continia Software solutions:

- User interfaces and way-of-working do not change, and everything will be working seamlessly with the investment you already made in the Microsoft platform.
- As the code in all Continia Software solutions is **BUILT INSIDE Dynamics**, no integration is needed between the Microsoft Dynamics platform and our solutions – the code is simply added to your existing platform.
- The complexity and time spent implementing are reduced given that we build on the existing platform by enhancing and adding new functionality.
- As the technology in our solutions is the same as in Dynamics NAV and Business Central on premises, it can be implemented and supported by your existing Dynamics NAV and Business Central on premises Partner. External solutions often mean that you need more vendors, both for the solution and the integration.

See Also

Microsoft

Do you know the other solutions from Continia Software?

> Continia Software offers multiple solutions to expand and improve the functionality of your Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises.

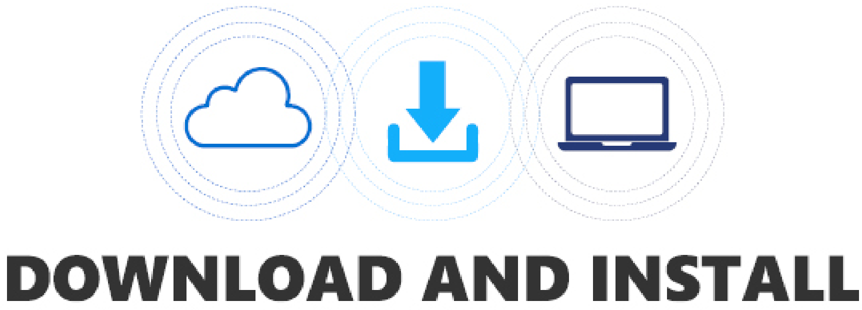
The following table lists our solutions and you can find more information about each one on our website.

PRODUCT	DESCRIPTION
Continia Document Capture	Streamline and automate every step of daily document handling - from receiving and registering a document, to approval, posting and ultimately retrieving previously processed documents from the digital archive.
Continia Expense Management	This solution provides a clear overview and easy management of all types of incoming expenses without having to use other systems than Dynamics NAV or Business Central on premises.
Continia Web Approval Portal	With Continia Web Approval Portal, every employee can access pending approval documents on the go without using the Dynamics NAV or Business Central on premises client and still gain the same opportunities to approve expenses and other documents.
Continia Collection Management	Handle Direct Debit agreements and collections directly within Dynamics NAV or Business Central on premises, saving you the trouble of logging into your online bank.
Continia Document Output	Automate the process of distributing documents and reports directly from Dynamics NAV or Business Central on premises and save time and money on postage.
Continia e-Documents Import	Automate communication with your vendors from all over the world by receiving electronic documents such as invoices, credit notes, and reminders directly in Dynamics NAV or Business Central on premises with this add-on solution for Continia Document Capture.
Continia Payment Management	Secure a seamless integration with your ERP-system and your bank so you can handle everything without leaving it. Send payments to your bank directly from Dynamics NAV or Business Central on premises through a secure connection directly to the bank's online system. No matter how many vendors you have, and how many currencies in your vendor portfolio, the payment process is handled swiftly and securely. Complete your bookkeeping by importing account statements, automatic document match, settlement of combined payments and automatic creation of deposit slips.

See Also

Microsoft Dynamics 365 Business Central on premises

Microsoft Dynamics NAV



Download and install

> Get an overview of what to prepare before starting to use Continia e-Documents Export and how to download and install the solution.

Overview

The following table lists the topics with links to topics that describe them.

SEE	TO
Before you start	See what you need to prepare before starting to use Continia e-Documents Export.
Download the extension	Learn how to download the extension.
Install the extension	Get a step by step guide to help you through the process of installing the Continia e-Documents Export.
Upgrade the extension	Understand how to upgrade Continia e-Documents Export.

Before you begin

As a user of Microsoft Dynamics 365 Business Central on premises or Microsoft Dynamics 365 Business Central on premises it is easy to get started using Continia e-Documents Export. Before you begin there is a few things you need to consider.

Registration of your company in the national directory

Before you start sending electronic documents to your customers you must be registered to do so. The registration is done in your national register. The registration contains information about the UBL-format and document type you are can send. Contact your national register for more information or the VANS-provider.

Signup with a VANS-provider to use direct communication

To be able to use direct communication you need to sign up with one of the supported VANS-providers. When you create an account with one of the VANS-providers they will supply you with credentials you need to enter in the general setup of Continia e-Documents Export. For more information about how to setup direct communication look [here](../user_guide/manuel-setup-direct communication-setup.md).

Update the customer license file

To help you in avoiding errors during installation and save time please make sure your development license and the customer license is up to date.

Access the documentation

At **Continia Docs** you will find all documentation for Continias solutions.

Complete the setup and configuration

When you have completed the installation of Continia e-Documents Export you need to go through the setup and configuration before you can start using the extension. The setup and configuration articles will help you to setup Continia e-Documents Export correctly.

Download the extension

▯ Note

You can change your Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises solution by installing extensions also known as apps. The extensions can add new functionality, change the standard functionality or give you access to a new set of online services. All the solutions provided by Continia can be found on our PartnerZone.

Continia e-Documents Export **does not** support the web client in Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises. You can read more about the other requirements under Minimum requirements.

Download the Continia e-Documents Export extension

1. Go to Continia PartnerZone and log in with a **Partner Login**.
2. In the top menu, choose **Downloads**.
3. In the filter panel **Solutions** select the Continia e-Documents Export checkbox.
4. Identify the version you want to download.
5. Choose the **Download** button. A dialog appears showing you the progress of the download. When the download is complete the file is placed in the **Downloads** folder on your computer.

The Continia e-Documents Export is now ready to install. You can find a guide to help you with the installation under Install the extension.

Install the extension

▯ Note

To use Continia e-Documents Export in your Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises the extension must be installed. The overview below provides you with a step by step guide to follow.

▯ Important

Please do the installation in the same order as the steps listed below. This will help you to avoid errors and save time.

Install the Continia e-Documents Export extension

STEP	SEE	TO
1.	**Install components (add-ins)**	Learn how to Install the components used by Continia e-Documents Export to send electronic documents and receive receipts from the supported VANS-providers in a secure way.
2.	**Install objects**	Understand how to Install the objects of Continia e-Documents Export in your Dynamics NAV or Business Central on premises.
3.	**Install permissions**	Learn how to install the permissions and user roles from Continia e-Documents Export in your Dynamics NAV or Business Central on premises.

Install components (add-ins)

▯ Important

Even though you **do not** use direct communication and therefore do not need the components you have to install them anyway. The communication codeunit using the components are also used in other areas of Continia e-Documents Export and therefore it **must be able to compile**.

If you **do use** direct communication you must install both of the components regardless of the VANS-provider you have selected to be able to compile the communication codeunit.

Continia SFTP communication component

The Continia SFTP communication component is used when sending electronic documents and importing receipts from the VANS-providers KMD and Sproom. The communication is done through SFTP.

Continia Pagero communication component

The Continia Pagero communication component is used when sending electronic documents and importing receipts from the VANS-provider Pagero. The communication is done through an API.

Install the components

The installation must be done on the server where the **ServiceTier** service is located. Follow the steps below to install the components.

1. In the root of the product folder, click on the **Setup.exe**. A dialog appears showing a security warning and asking you to confirm to open the setup.
2. Choose **Run**.
3. In the section **Dynamics NAV Server**, choose the **Server Add-Ins** button. The **Dynamics NAV Server Add-Ins** window now appears.
4. In the **Dynamics NAV Version Filter** field, choose the version of Dynamics NAV or Business Central on premises you need to install the components for.
5. In the **Select Dynamics NAV Service Tier** field, choose the specific service where the components must be installed.
6. Choose the **Install** button. A message appears showing you the components has been installed.
7. Choose the **Close** button to close the setup.

The installation of the components is now complete.

▯ Important

The installation installs all the components used by Continia e-Documents Export.

Next Step

Install objects

Install objects

Installing objects for Continia e-Documents Export is done in the Microsoft Dynamics NAV Development Environment by importing and compiling the objects into Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises.

Important

If objects in Dynamics NAV or Business Central on premises has been customized, you need to be careful not to override them by installing the objects of Continia e-Documents Export.

Note

Before installing the objects, you need to verify the objects is from the latest version from our PartnerZone.

Import of Continia e-Documents Export objects

1. Open the Microsoft Dynamics NAV Development Environment, and then open the relevant database.
2. On the Microsoft Dynamics NAV Development Environment window, choose the **Tools** menu, and then choose the **Object Designer** button. A window with the object designer now opens.
3. On the Microsoft Dynamics NAV Development Environment window, choose the **File** menu, and then choose the **Import...** button. The **Import Objects** window now opens.
4. Locate the objects file from the product folder.

   The product folder contains multiple object files. You must choose the object file matching the **localization** and the **version** of Dynamics NAV or Business Central on premises used.
5. From the product folder, choose the object file matching the Dynamics NAV or Business Central on premises version used.
6. On the **Import Objects** window, choose the **Open** button. A dialog appears asking you if you want to import the objects.
7. Choose the **No** button, if you would like to see the **Import Worksheet** before importing the objects. Choose the **Yes** button if you would like to import the objects. If newer versions of Dynamics NAV a dialog appears asking you how to synchronize the schema changes.
8. In the **Synchronize Schema** field, choose the option suitable to your situation.
9. Choose the **OK** button. A confirm window will ask you to confirm.
10. Choose the **OK** button. The **Synchronize Schema Changes** window now appears showing you the progress.
11. In the **State** field, when the value is **Operational**, choose the **Close** button.
12. On the **Import Objects** window, choose the **OK** button.

Note

The objects folder of the product folder contains subfolders of each supported localization. In the localized subfolders all the supported Dynamics NAV or Business Central on premises versions can be found.

Compilation of Continia e-Documents Export objects

1. Open the Microsoft Dynamics NAV Development Environment, and then open the relevant database.
2. On the Microsoft Dynamics NAV Development Environment window, choose the **Tools** menu, and then choose the **Object Designer** button. A window with the object designer now opens.
3. On the Microsoft Dynamics NAV Development Environment window, choose the **View** menu, and then choose the **Show All** button.

4. On the **Object Designer** window, place the marker in the **Version List** column.
5. On the Microsoft Dynamics NAV Development Environment window, choose the **View** menu, and then choose **Table Filter...** button.
6. On the **Object - Table Filter** window, in the **Filter** field, enter ***CEDOX***.
7. Choose the **Apply** button.
8. Choose the **OK** button.
9. On the **Object Designer** window, choose the **All** button.
10. On the Microsoft Dynamics NAV Development Environment window, choose the **Edit** menu, and then choose the **Select All** button.
11. On the Microsoft Dynamics NAV Development Environment window, choose the **Tools** menu, and then choose the **Compile** button. The **Compile** window now opens.
12. In the **Synchronize Schema** field, choose the option suitable to your situation.
13. Choose the **OK** button. A progress window now appears showing you the progress of the compilation. When the window closes the compilation is completed.
14. Restart the **ServiceTier** service used by the database.

Known errors when installing objects

I the latest versions of Dynamics NAV or Business Central on premises you can experience issues with the installation of objects when doing a new installation of objects.

When importing objects, a schema synchronization is done for all the tables - and this may take a long time. The schema synchronization is happening in the background and may not be complete when you import the objects for Continia e-Documents Export. This may result in different compilation errors.

The solution is to synchronize all the tables of the database **before** you import the objects for Continia e-Documents Export.

Follow the steps below to synchronize the tables:

1. Open the Microsoft Dynamics NAV Development Environment, and then open the relevant database.
2. On the Microsoft Dynamics NAV Development Environment window, choose the **Tools** menu, and then choose the **Object Designer** button. A window with the object designer now opens.
3. On the Microsoft Dynamics NAV Development Environment window, choose the **Tools** menu, choose the **Sync. Schema For All Tables** button, and then choose the **With Validation** button. A dialog appears asking you to confirm the schema synchronization.

When this is done you can continue to install the objects as described in the top of the article.

Contact our support if you have questions

If you have any questions to the content of this article, please do not hesitate to contact our support.

Install permissions

When using Continia e-Documents Export you can assign specific permissions to users or user groups. Continia e-Documents Export includes a set of permission sets you can install by running a specific codeunit from the Microsoft Dynamics NAV Development Environment. The permission sets is then added to your Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises.

You can install the permission sets by following the steps below:

1. Open the Microsoft Dynamics NAV Development Environment, and then open the relevant database.
2. On the Microsoft Dynamics NAV Development Environment window, choose the **Tools** menu, and then choose the **Object Designer** button. A window with the object designer now opens.
3. On the **Object Designer** windows, use the filter buttons on the left side, and then choose **Codeunit**.
4. On the **Object Designer** window, place the marker in the **ID** column.
5. On the Microsoft Dynamics NAV Development Environment window, choose the **View** menu, and then choose **Table Filter...** button.
6. On the **Object - Table Filter** window, in the **Filter** field, enter **6187495**.
7. Choose the **Apply** button.
8. Choose the **OK** button. The **Object Designer** window contains the codeunit you can use to install the permission sets with.
9. On the Microsoft Dynamics NAV Development Environment window, choose the **Run** button. The codeunit is now executed and the permission sets is added to the database.

▯ Note

After installing the permission sets, you have to manually assign the permission sets to each user or user group.

Next Step

Setup and configuration

Upgrade the extension

Note

When you upgrade to a new version of Continia e-Documents Export there may be some additional steps needed to upgrade both before and after upgrading to a new version.

There is currently no additional steps to do when upgrading. However, a codeunit can be used in DK and NO versions of Continia e-Documents Export in some versions. Please look at the Change Log for more details.

See Also

Contact support

News in the latest release

User manual

> In the user guide you will find information about Continia e-Documents Export and how to setup and use the product.

Overview

The following table lists the topics of the user guide with links to topics that describe them.

SEE	TO
Product introduktion	Introduce you to Continia e-Documents Export and its functionality.
Minimum Requirements	Brief review of the minimum requirements for using Continia e-Documents Export. This includes both system requirements, setup requirements, as well as any enterprise outside your Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises.
Setup and configuration	Setup and configure Continia e-Documents Export.
Business processes	Guide you through key business processes step by step in Continia e-Documents Export.
Video presentations	Learn how to use Continia e-Documents Export. Our Solution Specialists will guide you through how to solve real-life tasks.
FAQ	Find the answer to your question and save time by not having to contact our support.
Tips and tricks	Help you get the most of your everyday work with Continia e-Documents Export.
Glossary	Understand the product specific terminology.

Next step

Product introduktion

Product introduction

More than 700 partners worldwide in the Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central on premises ecosystem is experienced in delivering, implementing and supporting Continia solutions to their customers.

When you choose a solution from Continia, you are always guaranteed qualified help with installation, setup, and support.

If our partner need assistance they can get first class help from our dedicated support team standing by to help.

With Continia e-Documents Export you get a high quality product, a high level of security and dedicated support.

Simple document workflow with direct communication

- With direct communication between your Dynamics NAV or Business Central on premises and leading VANS-provider you will be able to handle the whole document flow without having to leave your Dynamics NAV or Business Central on premises at any time. You do not need to worry about handling files manually.
- Using direct communication enables you to send electronic documents to your customer directly from Dynamics NAV or Business Central on premises.
- Direct communication enables you to receive a receipt for each sent electronic document. The receipts is downloaded and imported directly into your Dynamics NAV or Business Central on premises. Giving you an updated overview of your electronic documents at all times.
- The direct communication with VANS-providers ensures the quality of the electronic document you send. Continia e-Documents Export and the VANS-provider validates your document in steps and notifies you if you need to correct errors.
- When using direct communication, the electronic documents are sent through the secure network of the VANS-providers thereby increasing the security in the document exchange.

Unique validation of documents

- The build-in validation of documents ensures your electronic document is valid and complies to the official syntax and validation rules of supported UBL-formats.
- The validation enables you to save time by minimizing the number of documents you have to handle due to errors. You simply catch the errors and correct them before the electronic document is sent.
- The utilization of an error log makes it easy for you to quickly identify the errors and correct them. You simply look in the error log, correct the error and resend the electronic document.

Full overview - in one place

- In Continia e-Documents Export you get a full overview of your electronic document in one page. From there you can send documents, import receipts and at the same time follow the process of documents sent, acknowledged and failed. You get all the most used functions in one place making it easy to use.
- The amount of document, document types and UBL-formats does not matter with Continia e-Documents Export you always get full overview of your flow of electronic documents.

Avoid manual work

- Avoid having to create your electronic documents manually on a webpage entering the same data you already have in Dynamics NAV or Business Central on premises.
- Reduce the risk of errors by not having to create the documents manually.
- Gives you the option to automate the process of sending electronic documents. Both sending electronic documents and import of receipts can be done with a job queue.

Next step

Setup and configuration

Minimum requirements

Note

Continia e-Documents Export **does not** support the web client in Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises.

Important

Continia e-Documents Export has been an important and strategic product for Continia for many years. However, due to changed decisions on the future product strategy for our Continia Document Output solution, Continia e-Documents Export will no longer have the same priority for us as before.

Continia e-Documents Export **is not** a retired extension, as we still will support bug fixing and release Cumulative Updates in the near future. However, we will not develop major new features in the application, but primarily focus on keeping the extension up-to-date, for example with new updates on the PEPPOL and OIOUBL formats.

We also urge to announce that we will **not** deliver Continia e-Documents Export as an extension to Dynamics 365 Business Central on-premises and that Continia e-Documents Export, will **not** be available for Dynamics 365 Business Central Cloud on Microsoft AppSource.

License

Continia e-Documents Export is available to the following licensing forms:

- Perpetual Licensing
    - A minimum of a “Starter Pack” I required.
    - A full CAL User licensing is also required.
- Service Provider Subscription Licensing

Granule

I order to be able to use Continia e-Documents Export you need to add the following granule:

6187480 “Continia e-Documents (export)”

Supported versions of Dynamics NAV and Business Central on premises

Below you will find a list of the versions of Dynamics NAV and Business Central on premises supported by Continia e-Documents Export.

MICROSOFT DYNAMICS NAV/MICROSOFT DYNAMICS NAV VERSION	LOCALIZATION
Microsoft Dynamics NAV 2013 (7.00)	DK, NO, SE, W1
Microsoft Dynamics NAV 2013 R2 (7.10)	DK, NO, SE, W1
Microsoft Dynamics NAV 2015 (8.00)	DK, NO, SE, W1
Microsoft Dynamics NAV 2016 (9.00)	DK, NO, SE, W1
Microsoft Dynamics NAV 2017 (10.00)	DK, NO, SE, W1

MICROSOFT DYNAMICS NAV/MICROSOFT DYNAMICS NAV VERSION	LOCALIZATION
Microsoft Dynamics NAV 2018 (11.00)	DK, NO, SE, W1
Microsoft Dynamics 365 Business Central on premises Fall Release 2018	DK, NO, SE, W1
Microsoft Dynamics 365 Business Central on premises Spring Release 2019	DK, NO, SE, W1

Find information about Cumulative Updates (CU) available for Continia e-Documents Exporthere.

Important

If you are upgrading from e|faktura to e-Documents Export, the module is required before the upgrade in order to keep historic data in the upgraded solution. Please refer to the Upgrade Guide in the e|faktura Upgrade Toolkit, which can be downloaded at Continia PartnerZone.

Next step

Setup and configuration of Continia e-Documents Export

Setup and configuration of Continia e-Documents Export

> Here you will find information to help you get started using Continia e-Documents Export for the first time. The pages contains information to help you setup and configure the mandatory areas of Continia e-Documents Export. You will find detailed descriptions of each field and general and special settings to be aware of.

When you have completed the setups, you are ready to use Continia e-Documents Export in your company.

> **Important**
>
> If you have multiple companies, you have to setup each one individually.

Overview

The following table lists the setup you have to do with links to topics that describe them.

SEE	TO
General setup	Setup general settings like default UBL-profile, payment information and file handling.
Setup country/region codes	Setup your country/region codes and map them to a valid ISO code.
Setup currency codes	Setup your country/region codes and map them to a valid ISO code.
Setup unit of measure codes	Setup your unit of measure codes and map them to a valid ISO code.
Setup customers	Setup your customers to be able to send electronic documents to them.

Next step

General setup

See Also

Business processes

Manual setup and configuration of Continia e-Documents Export

> When you or your Microsoft Partner has installed Continia e-Documents Export you need to setup the product. The setup of Continia e-Documents Export is done manually. This means you have must go to a page and enter information.

In this section you will not find descriptions of the process. They are in the section Business processes. You will however find relevant information with descriptions of tables and pages in Continia e-Documents Export.

All fields in Continia e-Documents Export also has tooltips enabling you to hover over a field or action and get a brief description.

See Also

Business processes

General setup

To be able to send electronic documents to your customers you need to go through the general setup. It contains general settings about profile code, payment information, file handling and more.

1. Choose the icon, enter **e-documents Export Setup**, and then choose the related link.

Below you will find a description of each field in the setup page.

General

On the **General** FastTab, you will find a default settings you must consider when setting up Continia e-Documents Export.

FIELD	DESCRIPTION
Sender EAN No.	Here you can enter the company GLN No. If this field contains a value this will be used as the sender number when creating electronic documents. If the field is left empty, then the VAT Registration No. from company information is used. In EHF 2.0 GLN Nos. is not supported.
Default OIOUBL Profile	Here you can choose the default UBL-profile code. It is used when sending electronic documents. Here you choose a profile code with the UBL-format you want to send electronic documents in. If you do not specify a profile code on the e-Documents Export customer this profile code is used.
Payment Information	Here you can choose the default type of payment information to be used when creating a e-Documents Export customer. e-Documents Export does not use the Payment Channel on the posted document but uses the setting from the e-Documents Export customer card. The following options are available; **Account** **FIK** **KID** The default setting is **Account**.
Card Type	Here you can choose the card type of the FIK. The following options are available; **71** **73** **75** If the **Payment Information** field is set to **FIK** then the **Card Type** and **FIK No.** fields must have a value. This also applies if the **Payment information** field is set to **FIK** on a single customer.
FIK No.	Here you can enter the FIK No. if you use **FIK** as payment information. The value must be numeric.
Receipt No. Series	Here you can choose a number series used when importing receipts. The number series are set with the default value **CONTINIA-R** automatically created by Continia e-Documents Export.
Reference No. Series	Here you can choose a number series used when sending electronic documents. The number is attached to document when sending it. The number series are set with the default value **CONTINIA-K** automatically created by Continia e-Documents Export.
Update Printed	You can select this checkbox if the **No. Printed** field on the posted documents must be increased when a document is added in the **Documents to Send** page.
Send Invoice Comments	You can select this checkbox to include comments from the posted documents. Comments made on document header and lines are included. If comments are used as internal comments not intended for the customer disable this option.
Extended Log	You can select this checkbox if you want more detailed logging. This only applies when using direct communication.

FIELD	DESCRIPTION
Archive	You can select this checkbox if you want the sent electronic documents saved in the database. If you enable this, you can view the XML document from the **Documents Sent** page.
KID Setup	Here you can choose how the KID is generated. The following options are available; **Do not use** **Document No.** **Document No.+ Customer No.** **Customer No.+ Document No.** **Document Type + Document No.** **Document No. + Document Type** If the **Payment Information** field is set to **KID** then the **KID Setup**, **KID Document No. length** and **KID Customer No. length** fields must have a value.
KID Document No. length	Here you can enter the number of characters used for the part of the KID number that contains the document no. You only need to enter a value in the field if you have selected an option in the **KID Setup** field that contains document no.
KID Customer No. length	Here you can enter the number of characters used for the part of the KID number that contains the customer no. You only need to enter a value in the field if you have selected an option in the **KID Setup** field that contains customer no.

Direct communication

On the **Direct Communication** FastTab, you will find settings about direct communication, credentials for the VANS-provider and more.

FIELD	DESCRIPTION
Operator	Here you can choose how to send electronic documents and receive receipts. The following options are available: **Deactivated**, **Sproom** **Pagero** **KMD** If you choose **Deactivated** then the electronic documents are created and saved in the file folder specified in the **Outbound Path** field. The receipts are imported from the file folder specified in the **Receipt Path** field. The other options are all VANS-providers. By choosing one of these you enable what we call direct communication. The electronic documents are created and then sent directly to the VANS-provider. In the same way the receipts are downloaded directly from the VANS-provider and into your Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises. The default setting is **Deactivated**. Please note the option **NETS** is not in use.
IP Address	Displays the IP Address provided by the selected VANS provider. The field is not editable and is only for information. When using Pagero as VANS-provider the field is empty as the connection is made through an API and not SFTP.
Port Number	Displays the port number provided by the selected VANS provider. The field is not editable and is only for information. When using Pagero as VANS-provider the field is empty as the connection is made through an API and not SFTP.
User ID for Operator	Here you can enter the password provided by the selected VANS-provider. The password is not encrypted but hidden.
Certificate Imported	Displays if a certificate has been imported.

Files

On the **Files ** FastTab, you will find settings about manually handling files.

FIELD	DESCRIPTION
Outbound Path	Here you can enter the file path used when creating the electronic documents. The field is used if you are not using direct communication. When the electronic documents are created, they are exported to the folder path specified in this field. You must ensure the specified path is available to the Dynamics NAV or Business Central on premises service user and it must have read and write permissions. This field support mapped network drives, hidden shares (using a $) and local paths. The file path must be unique per company.
Receipt Path	Here you can enter the path used when importing receipts. The field is used if you are not using direct communication. When importing receipts, they are imported from the folder path specified in this field. You must ensure the specified path is available to the Dynamics NAV or Business Central on premises service user and it must have read and write permissions. This field support mapped network drives, hidden shares (using a $) and local paths. The file path must be unique per company.

About Continia e-Documents Export

On the **About** FastTab, you will find information about Continia e-Documents Export.

FIELD	DESCRIPTION
Navision	Displays the application version of Dynamics NAV or Business Central on premises. The field is not editable and is only for information.
Version e-Documents Export	Displays the version number of Continia e-Documents Export. The field is not editable and is only for information.

Setup of UBL-profile codes and UBL-format

When sending electronic documents, it is mandatory to add a UBL-profile code to the document. A UBL-profile is an overall description of one or more interconnected business processes, each of which may exchange one or more document types.

1. Choose the icon, enter **Profile List**, and then choose the related link.

Profile codes

The UBL-profile codes can be created on the **e-Documents Export setup** page, choosing the **Create profile code** action. A confirm will ask you to select a UBL-format, and then relevant UBL-profile codes is created. The default UBL-profile is set on the general setup. The UBL-profile codes can also be set individually on customers.

Caution

We recommend that you do not create the UBL-profile codes manually or alter it. The UBL-profile code setup made created by Continia e-Documents Export is in accordance to the predefined and most common UBL-profile codes. Changing the setup can cause created electronic documents to fail validation.

Below you will find a list of UBL-profile codes created by Continia e-Documents Export.

EHF 2.0

PROFILE CODE	DESCRIPTION
Profile 04	This profile is used only for invoices.
Profile 05	This profile is used for invoices and credit notes.
Profile XX	This profile XX is used only for credit notes.
Profile XY	This profile is the advanced profile used for invoices, credit notes and reminders.

OIOUBL

PROFILE CODE	DESCRIPTION
BILSIM	This profile can be used for invoices, credit notes and reminders.
NES5	This profile is the simplest profile used for invoices and credit notes.

PEPPOL 2.0

PROFILE CODE	DESCRIPTION
Profile 4A	This profile is used only for invoices.
Profile 5A	This profile is used for invoices and credit notes.

PEPPOL 3.0 (EHF 3.0)

PROFILE CODE	DESCRIPTION
PEPPOL 3.0	This profile is used for invoices and credit notes.

Document formats

When the UBL-profile is created by Continia e-Documents Export the supported document types of the profile is also created. The table document formats hold the information about the profile and what document types it supports. The combination of the UBL-profile and the document type create a text (CustomizationID) used in the electronic document in order to ensure correct validation and syntax of the document.

1. Choose the icon, enter **Profile List**, and then choose the related link.
2. Choose the **Document format** action.

Caution

We recommend that you do not create the document format setup manually or alter it. The document format setup created by Continia e-Documents Export is in accordance to the predefined and most common used UBL-profile codes and supported documents. Changing the setup can cause created electronic documents to fail validation.

FIELD	DESCRIPTION
Code	Displays the profile code from the profile table. The field defines the profile the document format belongs to. The field is not editable and is only for information.
Usage	Here you can choose the document type the document format applies to.
Description	Here you can enter a description of the document format. By default, the description contains the document type.
Customization ID	Here you can enter the text of the Customization ID. The ID contains the profile id and the document type. The text of this field is added to the document to ensure correct validation of the document when sending it.

Note

OIOUBL does not use document format information. The needed information when using OIOUBL resides in code and not in the document format table.

See Also

Setup Tax category codes

Direct communication

If you do not want to handle the files manually you can use direct communication. By using direct communication, the electronic documents are sent directly to a VANS-provider and then to the customer. After the electronic documents is sent the receipts are downloaded directly from the VANS-provider as soon as they are available.

Below you will find a step by step guide to setup direct communication in Continia e-Documents Export.

1. Choose the icon, enter **e-documents Export Setup**, and then choose the related link.
2. On the **Direct Communication** FastTab, in the **Operator** field choose your VANS-provider.
3. In the **User ID for Operator** field, enter the username provided by your VANS-provider.
4. In the **Operator Password** field, enter the password provided by your VANS-provider.

Note

We recommend you select the **Extended Log** checkbox to make troubleshooting easier when using direct communication.

See Also

Supported VANS-providers

Setup manual file handling

If you do not use one of the supported VANS-providers, you can export electronic documents and import receipts using file folders.

▯ Note

If you use multiple companies remember the file paths must be unique per company.

Below you will find a step by step guide to setup manual file handling in Continia e-Documents Export.

1. Choose the 🔍 icon, enter **e-Documents Export Setup**, and then choose the related link.
2. On the **Direct Communication** FastTab, in the **Operator** field, choose **Deactivated**.
3. On the **Files** FastTab, in the **Outbound Path** field, enter the file path to use for the created electronic documents.
4. In the **Receipt Path** field, enter the file path to use for the receipts.

▯ Warning

You must ensure the specified paths are available to the Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises service user and it must have read and write permissions. The fields support mapped network drives, hidden shares (using a $) and local paths.

See Also

General setup

Setup of country/region codes

When creating electronic documents, the country/region codes you use in Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises is not valid in the UBL-formats. The UBL-formats uses ISO country codes. Depending on the UBL-format the ISO code is either numerical or letter based.

To be able to handle the conversion between your country/region codes and the ISO country/region codes a few fields is added to the **Country/Region** table in Dynamics NAV or Business Central on premises. In addition to the ISO codes a few related information is also needed to comply with the UBL-formats.

The fields in the **Country/Region** table can be populated by Continia e-Documents Export using the **Create Country/Region Codes** action on the **e-Documents Export setup** page. The most common country/region codes will be created if they do not exist. If the country/region code exists, then the customized fields is set. In case you do not want to add country/region codes you can manually enter data in the fields.

Below you will find a detailed description of each field added to the **Country/Region** table.

FIELD	DESCRIPTION
Country/Region (Export) / OIOUBL Country/Region code	Here you can enter the ISO country/region code you want to use in the electronic documents.
VAT Scheme (Export)	Here you enter the VAT Scheme of the country/region code. The field specifies the national body that issues the VAT registration No. for the country/region. It is used when either your company or customer uses a VAT registration No. as identifier when sending electronic documents. The field is used in EHF 2.0, PEPPOL 2.0 and PEPPOL 3.0 (EHF 3.0).
Numeric VAT Scheme (Export)	Here you can enter the numeric value of the country/region code. The field specifies the national body that issues the VAT registration No. for the country/region. It is used when either your company or customer uses a VAT registration No. as identifier when sending electronic documents. The field is used in PEPPOL 3.0 (EHF 3.0).

Note

If you use the DK localization of Dynamics NAV or Business Central on premises, then the **Country/Region (Export)** field is hidden. Instead use the **OIOUBL Country/Region code** field. This will automatically then copy the value to the **Country/Region (Export)** field.

See also

Setup currency codes

Setup of currency codes

When creating electronic documents, the currency codes you use in Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises is not valid in the UBL-formats. The UBL-formats uses ISO currency codes. To be able to handle the conversion between your currency codes and the ISO currency codes a field is added to the **Currency** table in Dynamics NAV or Business Central on premises. The **Currency Code (Export)** field is used to hold the ISO currency code.

The currency codes can be created by e-Documents Export by using the **Create currency codes** action on the **e-Documents Export setup** page. The most common currency codes will be created if they do not exist. If the currency code exists, then the customized field is set. In case you do not want to add the currency codes you can manually enter data in the **Currency code (Export)** field.

 Note

If you use the DK localization of Dynamics NAV or Business Central on premises, then the **Currency Code (Export)** field is hidden. Instead use the **OIOUBL Currency Code** field. This will automatically then copy the value to **Currency Code (Export)** field.

See Also

General Setup

Setup of unit of measure codes

When creating electronic documents, the unit of measure codes you use in Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises is not valid in the UBL-formats. The UBL-formats uses ISO unit of measure codes. The ISO unit of measure codes is different depending on the UBL-format you want to use.

To be able to convert the unit of measure codes in Dynamics NAV or Business Central on premises to ISO codes you need to setup a conversion.

1. Choose the icon, enter **Unit code conversion list**, and then choose the related link.

Below you will find a detailed description of each field.

FIELD	DESCRIPTION
Unit of Measure	Here you can choose the unit of measure code from Dynamics NAV or Business Central on premises you need to convert.
Unit of Measure Description	Displays the description of the unit of measure code. The field is not editable and is only for information.
Unit Code (ISO)	Here you can choose the ISO unit of measure code you want to convert to. The code is used in the electronic documents. The value entered in this field is used in EHF 2.0, OIOUBL and PEPPOL 2.0.
Unit Code Description (ISO)	Displays the description of the ISO unit of measure code. The field is not editable and is only for information.
Unit Code (UN/ECE Rec 20 with Rec 21 extension)	Here you choose the unit of measure code you want to convert to if you are using PEPPOL 3.0.
Unit Code Description (UN/ECE Rec 20 with Rec 21 extension)	Displays the description of the ISO unit of measure code. The field is not editable and is only for information.

Additional ISO unit of measure codes

By default, Continia e-Documents Export creates a small list of the most common ISO unit of measure codes. If you need more unit codes a full list of all ISO Unit codes can be imported from the product folder.

1. Choose the icon, enter **Import Unit of Measure** and then choose the related link.
2. Browse to the folder **Setupfiles**, and then choose the **UnitCode.csv** file.

All the ISO unit of measure codes is now imported into Dynamics NAV or Business Central on premises and you can choose them on the **Unit code conversion list** page.

See Also

Setup country/region codes

Setup conversion of G/L account and item Nos.

The numbers you use in Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises for G/L accounts and items may not be the same as your customer. To make your customers processing easier of the electronic documents you can convert the number into other values.

1. Choose the 🔍 icon, enter **Item/Account (G/L) Conversion**, and then choose the related link.

Below you will find a detailed description of each field.

FIELD	DESCRIPTION
Conversion Code	Here you can choose or create a conversion code. This conversion code needs to be set on the e-Documents Export customer in order to link the conversion to the customer.
Conversion Type	Here you can choose the type of the conversion. The following options are available; **G/L Account** **Item** **Resource** **Service Cost**
Number	Here you can choose the number from Dynamics NAV or Business Central on premises you want to be converted. The values in the field depends on the option you selected in the **Conversion Type** field.
Code	Here you can enter the value you want to convert to. The value you enter in this field is inserted into the electronic document.
Description	Displays the description of the element you want converted. The field is not editable and is only for information.

▯ Note

The setup of conversions of G/L account and/or item Nos. is optional. If you do not create conversions the numbers on the posted document is used.

See Also

Setup unit of measure code conversion

Setup Tax category codes

The tax categories are a set of predefined values the electronic document must contain depending on the VAT Posting Setup. The tax categories are defined by the UBL-formats.

1. Choose the icon, enter **Tax Category Codes**, and then choose the related link.

Below you will find a detailed description of each field.

FIELD	DESCRIPTION
Code	The code of the tax category. The code is the value used in the electronic documents. The code needs to be one of the predefined in the UBL-formats.
Description	The description of the category code. Helps you to select the category code in the **VAT Posting Setup** table.
Mandatory Exemption Reason	Here you can enter a text. The text is inserted if the UBL-format verifies the tax category must specify a reason for having no VAT. On the tax categories where an exemption reason is mandatory a default text **No VAT** is inserted by Continia e-Documents Export.
Allow Multiple in TaxSubtotal	You can select this checkbox if the tax category can have more than one instance in the VAT totals of the electronic documents. The setting is only used in PEPPOL 3.0 where the standard rate (**S**) can have different percentages why the VAT totals of the document is allowed to have more than one subtotal with category **S**.
Format	Here you can choose the UBL-format the tax category code belongs to. The field must have a value to make the category code selectable from the **VAT Posting Setup** table.

The tax category codes are created automatically when you create the UBL-profiles. However, they can also be created on the **Tax Categories** page, choosing the **Create Tax Category Codes** action.

Below you will find a list of tax category codes created by Continia e-Documents Export.

EHF 2.0

TAX CATEGORY CODE	DESCRIPTION
AA	Output VAT, reduced rate, low.
AE	Reversed VAT.
G	Export of goods and services.
H	Output VAT, reduced rate, middle.
K	Emission allowances for private or public businesses - buyer calculates VAT.
R	Output VAT, reduced rate, raw fish.
S	Output VAT, regular rate
Z	VAT exempt - goods and services not included in the VAT regulations.

PEPPOL 2.0

TAX CATEGORY CODE	DESCRIPTION
AA	Lower rate.
AE	VAT Reverse Charge.
E	Exempt from tax.
H	Higher rate.
S	Standard rate.
Z	Zero rated goods.

PEPPOL 3.0

TAX CATEGORY CODE	DESCRIPTION
AE	VAT Reverse Charge.
E	Exempt from tax.
G	Free export item, VAT not charged.
K	VAT exempt for EEA intra-community supply of goods and services.
L	Canary Islands general indirect tax.
M	Tax for production, services and importation in Ceuta and Melilla.
O	Services outside scope of tax.

Caution

We recommend that you do not create the tax category codes manually or alter in it. The tax category code setup created by Continia e-Documents Export is in accordance to the validation rules of the UBL-formats. Changing the setup can cause created electronic documents to fail validation.

VAT Posting Setup and Tax category codes

The tax category codes are used in the **VAT Posting Setup** table. When the VAT category codes are created you need to choose a VAT category code on each entry in the **VAT Posting Setup** table. Because the tax category codes is different depending on the UBL-format the VAT Posting Setup contains one field for each UBL-format.

You only need to enter tax category codes on the VAT Posting Setups you use and only for the UBL-format you use.

Below you will find a detailed description of each field added to the **VAT Posting Setup** table.

FIELD	DESCRIPTION
Tax Category EFH 2.0	Here you can select the tax category to use when using EHF 2.0.
Tax Category PEPPOL 2.0	Here you can select the tax category to use when using PEPPOL 2.0.

FIELD	DESCRIPTION
Tax Category PEPPOL 3.0	Here you can select the tax category to use when using PEPPOL 3.0.

Note

If you use OIOUBL the tax categories is not needed. OIOUBL contains less tax categories and then Continia e-Documents Export sets the tax categories automatically by looking at the **VAT Calculation Type** and **VAT %** fields in the **VAT Posting Setup** table.

See Also

Setup UBL profiles

e-Documents Export customer setup

The e-Documents Export customer card is the template connection between the customer and Continia e-Documents Export. The e-Documents Export customer card enables sending electronic documents to a customer. If a e-documents customer card is created (and active) posted sales, service and reminder documents will automatically be added on the **Documents to Sent** page when posting the original document. It also enables the validation of documents before posting and before sending it.

1. Choose the 🔎 icon, enter **Customers**, and then choose the related link from **Financial Management/e-Documents Export**.

Below you will find a detailed description of each field.

FIELD	DESCRIPTION
Partner	Here you can choose the number of the customer.
Name	Displays the name of the customer entered in the **Partner** field. The field is not editable and is only for information.
VAT Registration No.	Displays the VAT Registration No. of the customer entered in the **Partner** field. It is not used when creating electronic documents. The field is not updated if the value is changed on the customer. The field is not editable and is only for information.
EAN No.	Displays the GLN No. of the customer entered in the field **Partner**. It is not used when creating electronic documents. The field is not updated if the value is changed on the customer. The field is not editable and is only for information.
Receiver VAT Registration No./EAN No.	Here you can enter the identifier used when sending electronic documents. The identifier can either be the customers VAT Registration No." or it can be an GLN No. If you need to use multiple identifiers for one customer, you can activate the table relation in the field and enter multiple values. When you enter a value in the field a validation is done. If you write a VAT Registration No. it validates in accordance to the customers country/region code and the specified VAT formats. If you enter a GLN No. a validation is done to ensure it is valid. If you enter multiple GLN Nos. then you can choose from these on the sales, service and reminder documents before posting it. This is done by using the GLN No. field on the document page. If you do not choose a GLN No. on the document, then it will use the default value from the field on the e-Documents Export customer. By default, the VAT Registration No. from the customer is inserted in the field. In EHF 2.0 GLN Nos. is not supported.
Conversion Code	Here you can choose a value from the table of conversion codes. If you have multiple customers using the same conversions of G/L account or Item Nos. this code can be selected here. If the field is empty no conversion is done. The numbers from the actual posted document is used.
Profile Code	Here you can choose the default UBL-profile code to use when sending e-documents. The UBL-profile code sets the UBL-format you send the electronic documents in. If you do not specify a profile code the default from the setup is used.
Send Reminder	You can select this checkbox if you want to create reminders for the customer. If the setting is not selected reminders will not be created as electronic documents.
Active	You can select this checkbox if you want to send electronic documents to the customer. When posting documents these will automatically be added in the list of documents to be sent. It also enables the validation of documents to make sure the document contains enough information in order to be able to become a valid electronic document. The validation is done both before posting a document and before creating and sending the electronic document. By default, the setting is selected.

FIELD	DESCRIPTION
Payment Information	Here you can choose the type of payment information used when creating an electronic document. By default, the value from the setup is used.

See Also

General setup

Business processes

> In this section we will guide you through the relevant business processes when using Continia e-Documents Export.
>
> The step by step guides will help you through the business processes to help you get the most of Continia e-Documents Export.

Overview

The following table lists the business processes with links to topics that describe them.

SEE	TO
Create a conversion of a unit of measure code	Create a conversion of your unit of measure code.
Create a conversion of an item no.	Create a conversion of an item no.
Create an e-Documents customer	Setup a customer.
Use multiple GLN numbers on a customer	Use multiple GLN numbers on a customer.
Identify a customers UBL-profile	Identify the UBL-profile to use on a customer setup.
Create an electronic document and send it	Create an electronic document and send it.
Resend an electronic document	Resend a document you already sent before.
Manually insert a document into the list of documents to send	Manually insert a posted document into the list of documents to send.
Attach a file to the electronic document	Attach a file to the electronic document.
Import receipts	Import receipts.
Reimport receipts	import receipts you previously imported.
Handled an electronic document returned with an error	Handle an electronic document returned with an error.

Create an e-Documents customer

User scenario

You want to send electronic documents to a new customer. To do this you need to create a setup of the customer with enough information to send an electronic document.

1. Choose the 🔍 icon, enter **Customers**, and then choose the related link.
2. On the **e-Documents Customer List** page, choose the **New** action. The **e-Documents Customer card** page opens showing customer card.
3. In the **Partner** field, enter the number of the customer.

   Several fields on the e-Documents customer are now filled with information that you specified on the general setup.
4. In the **Receiver VAT Registration NO./EAN No.** field, verify is the correct identification. It can be an VAT Registration No. or a GLN No.
5. Select the **Send Reminder** checkbox, if you want to create electronic reminders to the customer.
6. In the **Profile Code** field, choose a profile code. Here you select a profile code with the UBL-format you want to send electronic documents in.

   If left empty the default value from the general setup is used.
7. Verify the **Active** checkbox is selected, if you want to electronic documents to be created for the customer.
8. In the **Payment Information** field, choose the payment information to use in the electronic documents.

   If left empty the default value from the general setup is used.

You are now ready to create electronic documents for the customer.

 Note

It is an advantage to have completed the general setup before creating customers.

Next step

Use multiple GLN numbers on a customer

Use multiple GLN numbers on a customer

User scenario

You want to create a e-Documents Export customer. This customer has multiple GLN Nos. you want to be able to use when sending electronic documents.

1. Choose the 🔎 icon, enter **Customers**, and then choose the related link.
2. On the **e-Documents Customer List** page, choose the **Edit** action. The **e-Documents Customer card** page opens showing customer card.
3. In the **Receiver VAT Registration NO./EAN No.** field, activate the table relation, and choose the **New** action.
4. On the **e-Documents Receipt Codes/EAN Nos** page, enter the GLN No. in the **Code** field.
5. In the **Description** field, enter a description of the GLN number. This will help you later when deciding which GLN number to use.
6. Repeat steps 2 and 3 for every GLN No. you want to create.
7. In the **Receiver VAT Registration No./EAN No.** field, choose the GLN No. you want to use as default.
8. Create a new document, go to the document card, and enter the customer number.
9. On the **Shipping and Billing ** FastTab, in the **EAN** or **GLN (Export)** field, choose the GLN No. you want to use.

   The field to use in this step depends on your version of Microsoft Dynamics 365 Business Central on premises or Microsoft Dynamics 365 Business Central on premises. Use the field available on the page.

10. On the document page, choose the **Post** action.

The document is now ready to be sent with the GLN No. you selected on the document card before posting the document.

Note

If you want to change the GLN No. after the document has been posted, you need to go to the list of documents to send and change the value in the **Receive/EAN Location Code** field.

Next step

Identify a customer´s UBL-profile

Identify a customer´s UBL-profile

User scenario

You are creating a e-Documents Export customer and you do not know what UBL-format of electronic documents the customer can receive. You need to find out what type of documents and UBL-formats the customer supports.

1. Choose the icon, enter **Customers**, and then choose the related link.

2. On the **e-Documents Customer List** page, choose the **Edit** action. The **e-Documents Customer card** page opens showing the customer card.

3. In the **Receiver VAT Registration NO./EAN No.** field, verify is the correct identification.

   The value you enter can be an VAT Registration No. or a GLN No.

4. in the **Profile Code** field, verify the code is the one you believe the customer is using.

5. On the **e-Documents Customer card** page, choose the **Lookup customer profile** action. The **CEDOX Customer Profile Info** page opens showing the information from the UBL-format directory.

If no result can be found the **CEDOX Customer Profile Info** page is empty.

From the information in the page you should be able to identify the UBL-format(s) and the document type(s) supported by the customer. The profile code description might not be directly present among the information. You can however determine this by looking at the descriptions of the format and the document types. Together with the UBL-profile codes provided by Continia e-Documents Export you can identify the profile code to use.

Note

If you want a description of the profile codes, see the section on UBL-profile codes. Another options are to contact the customer directly or your VANS-provider. Continia e-Documents Export uses the public directories to lookup customer information. The directories are different depending on the UBL-format. The directories used are Nemhandel, ELMA and PEPPOL directory.

Next step

Send an electronic document

Create a conversion of a unit of measure code

User scenario

You have a unit of measure code in Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises and it is used on a document you want to send as an electronic document. Before you can send the document, you need to convert the unit of measure code into an ISO unit of measure code.

1. Choose the icon, enter **Unit code conversion list**, and then choose the related link.
2. In the **Unit of Measure** field, choose the unit of measure code you want to convert.
3. In the **Unit Code (ISO)** field, choose the ISO unit of measure code you want to covert to.

汰 Tip

If you do not know which ISO unit of measure code to select, try look at the description of the ISO unit of measure code. It can give you a hint towards selecting the correct one.

Next step

Create a conversion of an item no.

Create a conversion of an item no.

User scenario

You have agreed upon converting your item no. into another value every time you send an electronic document to your customer. To do this you need to setup a conversion of your item no.

1. Choose the icon, enter **Conversion Codes**, and then choose the related link.

2. In the **Conversion Code** field, activate the table relation, and choose the **New** action. The **e-Documents Conv. Conv. Codes (Send)** page opens showing all the conversion codes.

3. On the **e-Documents Conv. Conv. Codes (Send)** page, enter a unique code, a description and then choose the **OK** button.

4. On the **e-Documents Conv. Codes (Send)** page, choose the created conversion code from step 3 in the field **Conversion Code**.

5. In the **Conversion Type** field, choose **Item**.

6. In the **Number** field, choose the item no. you want to convert.

   The description of the item from the **Number** field are automatically inserted into the **Description** field.

7. In the **Code** field, enter the value you want to convert your item no. to.

In the electronic documents you create from now on the item no. will be converted into the value specified in the **Code** field.

Note

The conversion of numbers can be done on multiple types of data. Use the **Conversion Type** field to change the type.

Next step

Create an e-Documents Export customer

Create an electronic document and send it

User scenario

You want to create a document and send it as an electronic document.

1. Create a sales, service or reminder document.
2. On the **Document card** page, choose the action **Post** or **Issue** action depending on the selected document type in step 1.

   The document is now validated by Continia e-Documents Export. Fix the errors in the validation so the document can be posted.
3. Choose the 🔎 icon, enter **Documents to Send**, and then choose the related link.
4. On the **Documents to Send** page, choose the **Send** action. A message appears showing the document is sent.

The document is now sent and moved to the **Documents Sent** page and the **Status** field is set to **Exported**.

Note

Before posting the document an e-Documents Export Customer must exist and the **Active** checkbox on the Continia e-Documents Export customer must be selected. This enables the validation of the document when posting and the creating of the document in the list of documents to send.

Next step

Import receipts

Resend an electronic document

User scenario

You want to send an electronic document that has already been sent.

1. Choose the 🔍 icon, enter **Documents Sent**, and then choose the related link.
2. On the **Documents Sent** page, choose the **Resend** action. A message appears showing the document is inserted into the documents to sent.
3. Choose the **OK** button.

   If a receipt has already been imported for the document a dialog will ask you to confirm resending the document. The document is now moved from the **Documents Sent** page to the **Documents to Send** page.
4. Choose the 🔍 icon, enter **Documents to Send**, and then choose the related link.
5. On the **Documents to send** page, choose the **Send** action. A message appears showing the document is sent.
6. Choose the **OK** button.

Note

If you use direct communication, a resend document could be rejected by the VANS-provider depending on the selected VANS-provider and their configuration of your company. This results in the document being returned and placed in the list of sent documents with errors. Contact your VANS-provider for more information.

Next step

Import receipts

Attach a file to an electronic document

User scenario

You want to attach a file before sending the electronic document.

1. Choose the 🔎 icon, enter **Documents to Send**, and then choose the related link.
2. On the **Documents to Send** page, choose the **Attach document** action.
3. Browse for the file you want to attach.
4. Select the file, and choose the **Open** button. A message appears showing the documents has been attached.
5. Choose the **OK** button.
6. Repeat steps 2 and 3 for every file you want to attach.

You are now ready to send the electronic document. The attached file will be embedded in the electronic file.

Note

If you attach documents and use a VANS-provider, they may have limits in terms of size of attached files. Contact your VANS-provider for more information.

Next step

Send an electronic document

Import receipts

User scenario

You have sent some electronic documents and want to import receipts to know the status of the documents.

1. Choose the icon, enter **Documents Sent**, and then choose the related link.
2. On the **Documents Sent** page, choose the **Download and load receipts** action. A message appears showing the receipts has been imported.
3. Choose the **OK** button.

All the available receipts are now imported. The **status** field is now updated on sent documents.

Note

When importing receipts, the **Status** field is updated from **Exported** to either **Acknowledged** or **Error**. The receipts are matched to the posted documents by using document no. from the exported document. Status **Exported** is when the document was exported or send but no receipt has been received yet. Status **Error** is when something has failed. This could be a validation error from the exported document or an error on the operator side. The status **Acknowledged** is when the operator has approved the electronic document and it has been delivered.

Next step

Handle an electronic document returned with an error

Reimport receipts

User scenario

You want to reimport one or more receipts.

1. Choose the 🔎 icon, enter **Receipts**, and then choose the related link.
2. On the **Receipts** page, choose the **Reload base64 xml receipts** action.

   Use the **Date** and **Time** fields to identify the receipt you want to reimport.

The selected receipt is now imported, and the status of the related document is now updated.

Note

When reimporting receipts status is only updated on the documents matching the reimported receipt.

Next step

Handle an electronic document returned with an error

Handle document retuned with an error

User scenario

You have a document which has been returned with an error. You want to locate the error, correct it and resend the document.

1. Choose the 🔍 icon, enter **Send**, and then choose the related link.
2. On the **Sent** FastTab, choose **Error** cue. The **e-Documents Sent** page opens showing a list of documents with errors.
3. Identify the document you want to look at, and look at the content of the **Log result code text** field. Here you can see the error.
4. Correct the error.
5. Resend the document.

Note

For a guide on how to resend the document see the guide How to resend an electronic document.

Next step

Resend an electronic document

Video presentations

> Here you will find videos describing how to use Continia e-Documents Export. The videos can be both general videos or videos that describe a specific feature.

Overview

SEE	TO
Product presentations	Get an introduction to the product Continia e-Documents Export. Describes what the product can do for you and your business.
Feature presentations	Get a walkthrough of specific functionality and processes in Continia e-Documents Export.
YouTube	Subscribe to Continias YouTube channel.

Next Step

Product presentation

See Also

Business Processes

Product presentations

Below you will find product videos done by Continia Solution Specialists. In the videos below you will get a general introduction to Continia e-Documents Export.

General introduction to the product

No video is available yet.

Download Continia e-Documents Export

No video is available yet.

Setup and configure Continia e-Documents Export

No video is available yet.

Feature presentations

Here you can find video presentations of core features of Continia e-Documents Export. The videos contains a walkthrough of specific features and functions done by Continia Solution Specialists.

You can use the videos here as a supplement for the guides from the business processes section.

Create a customer setup

No video is available yet.

Create an electronic document and send it

No video is available yet.

Import receipts

No video is available yet.

Contінia YouTube Channel

At Continia we continue to create videos of products and product features and upload them to our YouTube channel.

The videos is done by our Solution Specialists where different user scenarios is done.

Go to our YouTube channel and sign up to get notified when we upload new videos.

Visit our YouTube channel.

Frequently Asked Questions (FAQ)

This section contains some of the frequently asked questions. Before creating a support ticket or calling the emergency hotline we recommend you to look in this section.

> In this section you can find a list of the most frequently asked questions by the users of Continia e-Documents Export. If you do not find the answer to your question here you can take a look at our user guide or the video presentations. In case this does not answer your question then contact your partner - for more information see the section Support.

I have posted a document, but it is not added to list of documents to send

The customer needs to have an e-Documents Export customer card. It is the template connection between the between the customer and Continia e-Documents Export. The e-documents Export customer card must be created and the **Active** checkbox must be selected. When this is done posted documents will automatically be added in the **Documents to Sent** page when posting the document.

Can I setup multiple customers at once?

No. You have to setup each customer manually one by one.

I have sent an electronic document, but I have not received a receipt even though I have tried to import receipts

Depending of your selected VANS-provider receipts is not available before sometime after the document has been sent. Contact your VANS-provider for more information.

What kind of file types for attached files do you support?

We support attachment of file types supported by the selected UBL-format. The UBL-formats differ in what kind of attached files they allow. Below you will find a list of supported file types:

OIOUBL, PEPPOL 2.0 and EHF 2.0:

- GIF
- JPEG
- JPG
- PDF
- TIF
- TIFF
- XML

PEPPOL 3.0 and EHF 3.0:

- CSV
- JPEG
- JPG
- ODS
- PDF
- PNG
- XLSX

I have multiple companies in my database

Continia e-Documents Export does not support one setup for multiple companies. You need to setup each company. This needs to be done in order to ensure the electronic documents are created correctly, and receipts are matched with the correct posted documents. This applies no matter if you are using direct communication or not.

I am using file folders to export documents. Why do I get an error when exporting documents?

It could be because of permissions to the folder path you are using. You must ensure the specified path is available to the Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises service user and it must have read and write permissions. You can use mapped network drives, hidden shares (using a $) and local paths.

I am using file folders to import receipts. Why do I get an error when importing receipts?

It could be because of permissions to the folder path you are using. You must ensure the specified path is available to the Dynamics NAV or Business Central on premises service user and it must have read and write permissions. You can use mapped network drives, hidden shares (using a $) and local paths.

When I navigate to the list of posted documents, I see the “Create Electronic Invoice” action. Is this the action I should use?

No. The action is standard functionality in the Danish and Norwegian localization of Dynamics NAV or Business Central on premises. It you want to send documents with Continia e-Documents Export use the **Documents to Send** page.

I am using the “Lookup customer profile” action on the e-Documents Export customer card. Why does it not show any results?

If the customer does not exist in the directory, then no results will be found. If you know the customer is registered, then verify you have entered a valid VAT Registration No. or EAN/GLN No. in the **Receiver VAT Registration No. /EAN No.** field. You could also try to change the **Profile code** field of the customer to a profile code belonging to another UBL-format.

Note

The public directories used by Continia e-Documents Export is sometimes down for maintenance. Look at the directory´s website for more information.

See Also

Tips and tricks

Tips and tricks

This section contains some of the tips and tricks you might find useful in your work with Continia e-Documents Export.

> This page will be updated continuously with tips and tricks when using Continia e-Documents Export.

General usage

I have posted a reminder and I cannot see the issued reminder in the list of documents to send. Why?

You need to verify if the customer used on the reminder has an Continia e-Documents Export customer card. Then verify the **Active** and **Send Reminder** checkboxes is selected. If so then the customer is setup correctly. Next time you post a reminder then it will appear in the **Documents to Send** page.

I have comments on my posted document. Can I include them in the electronic document?

You can select the **Send Invoice Comments** checkbox on the Continia e-Documents Export setup to include comments from the posted documents. Comments made on document header and lines are included. If comments are used as internal comments not intended for the customer then disable this option. This option is a global setting and applies to all Continia e-Documents Export customers.

I have created a document and I am ready to post it, but my customer has multiple EAN/GLN Nos. How do I select a different one than the default?

On the document before posting it, use the lookup in the **EAN No.** or **GLN No. (Export)** field on the document page.

I have a document in the list of documents to send. Can I change the VAT Registration No. or GLN No. of the customer before sending the document?

On the **Documents to Send** page, choose the **Edit** action and change the value in the **Receiver/EAN Location Code** field.

I have multiple documents ready to send but I have some documents I do not want to send. Do I have to press "Send" on every single document I want to send?

No. On the **Documents to Send** page, choose the **Edit** action and select the **Wait** checkbox. If the field is selected the document will not be send when you use the **Send All** action.

I have sent a document and I want to look at the actual content of the electronic document. Is it possible?

Yes. Choose the icon, enter **Documents Sent**, and then choose the related link. On the **Documents Sent** page, choose the **XML Document** action. The source electronic document is only available when the document is sent and if the **Archive** checkbox is selected in the Continia e-Documents Export setup.

I have sent a document, but I am not able to see it in the list of sent documents. How do I verify it has been sent?

The **Documents Sent** page is editable. This means you can delete documents from it. If the documents are not present in the **Documents Sent** page try to investigate the Continia e-Documents Export log.

To find the log choose the icon, enter **Log**, and then choose the related link under the Continia e-Documents Export menu. On the **Log** page you can filter on different fields; **Time**, **Date**, **Document No.** and **Customer No.** Then you should be able to determine the status of the document.

I want to automate the process of exporting electronic documents and importing receipts. How do I do it?

For exporting electronic documents automatically, you can setup a job queue using the **CEDOX Send Functions (6187471)** codeunit. *_**For importing receipts automatically, you can setup a job queue using the**_ ***CEDOX Functions (6187472)** codeunit.

Note

Make sure the user set to run the job has the necessary permissions.

We recommend the two job queues are set to run at different times as receipts are not ready to import before sometime after sending the electronic document. If you use direct communication contact your VANS-provider for more information.

Do you support text lines on documents?

Yes, we do support text lines on documents with some limitations. We only support text lines on documents in UBL-format OIOUBL and PEPPOL 3.0 (EHF 3.0) and only on document types invoice and credit note.

I have imported some receipts, but something went wrong. Can I reimport the receipts?

Yes. If the receipt is supported by Continia e-Documents Export then see the section on how to reimport receipts.

I have imported some receipts and I want to see the raw receipt file. Is it possible?

Yes. Choose the icon, enter **Receipts**, and then choose the related link. On the **Receipts** page, choose the **XML Document** action.

A document failed upon sending. Who do I view the error log?

Find the document in the **Documents to Send** page, and choose the **Error Log** action.

By mistake I changed the URL in the field “Lookup Profile URL” in the profile list. How do I reset the URL to default?

Choose the icon, enter **Profile List**, and then choose the related link. On the **Profile List** page, choose the **Recreate lookup profile URL** action.

By mistake I have changed the setup of the tax categories. How do I reset the setup to default?

Choose the icon, enter **VAT category codes**, and then choose the related link. On the **VAT category codes** page, choose the **Create Tax Category Codes** action. A dialog appears asking you to select the UBL-format you want to reset.

Direct communication

I am using direct communication with Pagero and I am getting the error “Wrong-user password”. What is wrong?*

Verify the credentials entered in the Continia e-Documents Export setup is consistent with the ones supplied by your VANS-provider.

I want to use Sproom as my VANS-provider. They offer two options; Sproom Connector or SFTP integration. What should I use?

With Continia e-Documents Export you can choose either. The use of Continia e-Documents Export does not differ no matter what you choose. The only difference is how to setup Continia e-Documents Export. If you want to use SFTP integration with Sproom there is no need for any additional software. The communication goes directly from Continia e-Documents Export to Sproom. The SFTP integration requires a setup done on the Sproom website.

In the Continia e-Documents Export setup you need to choose **Sproom** in the **operator** field. Then enter the SFTP user credentials in the **User ID for operator** and **Operator password** fields.

If you want to use the Sproom Connector, then you need to install it first. The connector handles the communication with Sproom through file folders. In the Continia e-Documents Export setup you need to choose **Deactivated** in the O**perator** field. In the **Outbound Path** and **Receipt path** fields specify the file paths used by the Sproom Connector.

Note

Contact Sproom for more information on how to enable SFTP integration or install the Sproom Connector.

I am using direct communication with Sproom. When I import receipts it an error occurs: “Unable to create handle for the file on *the SFTP server."*

The error could be caused because the setting "extended acknowledge" is disabled or an issue with the account at Sproom. Contact Sproom for more information.

I am using direct communication with Pagero. I get the error "The document could not be delivered to the recipient. Please correct the problem." when sending a document. What to do?

The customers VAT Registration No. or EAN/GLN No. used in the electronic document is not found in the Pagero Online Customer directory. Customers must exist in Pagero´s directory in order to send documents. Either the customer is not present in the customer directory in Pagero Online or the information on the customer is incorrect/missing. Contact Pagero for further assistance on how to update the customer directory and resend the document.

When I compile the codeunit CEDOX Communication (6187473) I get an error. How do I resolve it?

Verify the Add-ins are installed in the Add-Ins folder of the service tier. Then verify none of the files in the Add-ins folder are blocked (Right click on the file and select **Properties**, **Security** click **Unblock** and **Apply**.

 Note

The installation of the needed add-ins could be done by using the Continia e-Documents Export installer. The installer can be found in the root of the product folder. The installer file is called **Setup.exe**.

I need to specify permissions for the users using Continia e-Documents Export. How do I do it?

Among the Continia e-Documents Export objects a codeunit **CEDOX Create Roles (6187495)** creates a set of predefined permission sets.

See Also

FAQ

Glossary

Here you will find a list of the product specific terminology for Continia e-Documents Export.

TERM	DESCRIPTION
Add-inn	A term to describe files that support extended functionality in Microsoft Dynamics NAV or Microsoft Dynamics 365 Business Central on premises.
ApplicationResponse	ApplicationResponse is a standard document type within the OIOUBL format. The document is a receipt.
Direct communication	A term used to describe if you are using a VANS-provider or handling the files by file folders.
e|faktura	The name of the old legacy product from Continia replaced by Continia e-Documents Export and Continia e-Documents Import.
EHF	EHF (Elektronisk Handelsformat) is the Norwegian implementation of the UBL standard and PEPPOL.
Electronic document	A term used to describe the document created by e-Documents Export from the posted document in Dynamics NAV or Business Central.
ELMA	ELMA (Elektronisk Mottakaradresseregister) is the electronic document exchange directory of Norway. The directory contains information about who can receive documents and which document types they support.
FIK Payment	FIK (Fælles Indbetalingskort) is a payment reference number used in Denmark. The ID provides a payment reference to the customer.
GLN/EAN No.	EAN (European Article Number) and GLN (Global Location Number) is the same thing. The EAN is just an old term for GLN as it has become a worldwide identifier. Both are a 13-digit number to uniquely identify a company or a person. The number can be used as a unique address or a vendor or a customer when sending electronic documents.
IBAN	IBAN (International Bank Account Number).
ISO country/region code	A term used to describe the codes used for country/region in the UBL-formats. The codes are predefined in an ISO code list.
ISO currency code	A term used to describe the codes used for currency in the UBL formats. The codes are predefined in an ISO code list.
ISO unit of measure code	A term used to describe the codes used for unit of measure in the UBL-formats. The codes are predefined in an ISO code list.
KID Payment	KID (Kunde ID) is a payment reference number used in Norway. The ID provides a payment reference to the customer.
Manual file handling	A term used when you use file folders for handling files in e-Documents Export.
Nemhandel	Nemhandel is the electronic document exchange directory of Denmark. The directory contains information about who can receive documents and which document types they support.
OIOUBL	OIOUBL (Offentlig Information Online Universal Business Language) is the Danish implementation of the international UBL standard.

TERM	DESCRIPTION
PEPPOL	PEPPOL (Pan-European Public Procurement On-Line) is a cross-border collaboration between multiple countries. The PEPPOL contains a set of Business Interoperability Specification, “BIS”. It defines the documents available for electronic exchange. The PEPPOL is based on the international UBL standard.
PEPPOL Directory	The PEPPOL directory is the electronic document exchange directory of PEPPOL. The directory contains information about who can receive documents and which document types they support.
Sending an electronic document	A term used to describe the process of creating an electronic document with Continia e-Documents Export from the document in Dynamics NAV or Business Central on premises.
Receipt	A term used to describe the electronic document returned by the VANS-provider or the customer. It contains information about an electronic document has been sent.
UBL-formats	An overall term of the formats based on the UBL (Universal Business Language). Includes EHF, OIOUBL and PEPPOL.
UBL-profile	A profile is an overall description of the business process. The profile contains a description of: Which role a Party plays in the business process. Which documents a given Party can send and/or receive in the business process. Which documents a given Party must be able to send and/or receive.
Tax category codes	A set of predefined codes describing the different categories of tax within the different UBL-formats. The categories are used in the electronic documents.
VANS-Provider	A VANS (Value Added Network Service) provider, is a third-party making it possible to send your electronic documents through a worldwide secure network. They validate and send the document to the customer.
VAX receipts	A name for the receipts returned by the third party MySupply. Continia e-Documents Export does not support direct communication with MySupply but it can be done by using file folders.

> Here you can get insight in the fundamental design of Continia e-Documents Export. This can help you to get a better understanding of the solution making it easier for you to work with.

Note

All articles in this section is for partners and the material is only available in English.

Overview

The following table lists the information for partners with links to topics that describe them.

SECTION	DESCRIPTION
Developer Guide	Detailed documentation about all tables and fields within the application. Also includes partner related sections describing how to install, uninstall or extend the solution.
Use Case Scenarios	Describes use case scenarios for validating the application processes.
Change Log	A list that describes the major changes made to the application over time.

Developer Guide

In the developer guide you will find detailed documentation about all tables and fields within the application. The developer guide also includes articles describing the core functionality and hints about how to implement custom scenarios.

Overview

The following table lists the topics of the developer guides for partners with links to topics that describe them.

SEE	TO
Modified tables	Get a description of the tables modified by Continia e-Documents Export.
New tables	Get a description of Continia e-Documents Export tables.
Core functionality	Get a description of the core functionality of Continia e-Documents Export.
Extend or customize	Get a description of how to customize or extend Continia e-Documents Export.

Modified tables

In this article you will find a description of the standard tables modified by Continia e-Documents Export.

The fields added to standard tables are in the DK and NO localizations mostly used for mirroring already existing localized fields.

In Microsoft Dynamics NAV versions 2013-2015 some of the data in localized fields are copied into the Continia e-Documents Export fields in the same table. This is done by putting code on the OnValidate trigger of the localized field. In later versions of Dynamics NAV or Microsoft Dynamics 365 Business Central on premises. the code is moved to individual codeunits using events to copy data.

Currency

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Currency Code	Code	10

Country/Region

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Country/Region Code	Code	10
6187472	CEDOX VAT Scheme	Code	10
6187473	CEDOX Numeric VAT Scheme	Code	4

Sales Header

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX GLN No.	Code	13
6187472	CEDOX Account Code	Text	30
6187473	CEDOX Sell-to Cont. Phone No.	Text	30
6187474	CEDOX Sell-to Contact Fax No.	Text	30
6187475	CEDOX Sell-to Contact E-Mail	Text	80
6187476	CEDOX Sell-to Contact Role	Text	250

Sales Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Delivery Party Code	Option	
6187472	CEDOX Delivery Party Text	Text	20

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187473	CEDOX Account Code	Text	30

Sales Invoice Header

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX GLN No.	Code	13
6187472	CEDOX Account Code	Text	30
6187473	CEDOX Sell-to Cont. Phone No.	Text	30
6187474	CEDOX Sell-to Contact Fax No.	Text	30
6187475	CEDOX Sell-to Contact E-Mail	Text	80
6187476	CEDOX Sell-to Contact Role	Text	250
6187477	CEDOX E-Invoice Created	Boolean	

Sales Invoice Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Delivery Party Code	Option	
6187472	CEDOX Delivery Party Text	Text	20
6187473	CEDOX Account Code	Text	30

Sales Cr. Memo Header

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX GLN No.	Code	13
6187472	CEDOX Account Code	Text	30
6187473	CEDOX Sell-to Cont. Phone No.	Text	30
6187474	CEDOX Sell-to Contact Fax No.	Text	30
6187475	CEDOX Sell-to Contact E-Mail	Text	80
6187476	CEDOX Sell-to Contact Role	Text	250
6187477	CEDOX E-Credit Memo Created	Boolean	

Sales Cr. Memo Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Account Code	Text	30

Reminder Header

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX GLN No.	Code	13
6187472	CEDOX Account Code	Text	30
6187473	CEDOX Sell-to Cont. Phone No.	Text	30
6187474	CEDOX Sell-to Contact Fax No.	Text	30
6187475	CEDOX Sell-to Contact E-Mail	Text	80
6187476	CEDOX Sell-to Contact Role	Text	250

Reminder Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187473	CEDOX Account Code	Text	30

Issued Reminder Header

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX GLN No.	Code	13
6187472	CEDOX Account Code	Text	30
6187473	CEDOX Sell-to Cont. Phone No.	Text	30
6187474	CEDOX Sell-to Contact Fax No.	Text	30
6187475	CEDOX Sell-to Contact E-Mail	Text	80
6187476	CEDOX Sell-to Contact Role	Text	250
6187477	CEDOX E-Reminder Created	Boolean	

Issued Reminder Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187473	CEDOX Account Code	Text	30

VAT Posting Setup

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Tax Category EHF 2.0	Code	10
6187472	CEDOX Tax Category PEPPOL 2.0	Code	10
6187473	CEDOX Tax Category PEPPOL 3.0	Code	10

All the fields in this table has a table relation to the **CEDOX Tax Category** table.

Item Charge

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Charge Category	Option	

Service Header

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX GLN No.	Code	13
6187472	CEDOX Account Code	Text	30
6187473	CEDOX External Document No.	Text	35

Service Item Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Delivery Party Code	Option	
6187472	CEDOX Delivery Party Text	Text	20
6187473	CEDOX Account Code	Text	30

Service Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Delivery Party Code	Option	

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187472	CEDOX Delivery Party Text	Text	20
6187473	CEDOX Account Code	Text	30

Service Invoice Header

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX GLN No.	Code	13
6187472	CEDOX Account Code	Text	30
6187473	CEDOX External Document No.	Text	35
6187477	CEDOX E-Invoice Created	Boolean	

Service Invoice Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX Delivery Party Code	Option	
6187472	CEDOX Delivery Party Text	Text	20
6187473	CEDOX Account Code	Text	30

Service Cr. Memo Header

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187471	CEDOX GLN No.	Code	13
6187472	CEDOX Account Code	Text	30
6187473	CEDOX External Document No.	Text	35
6187477	CEDOX E-Credit Memo Created	Boolean	

Service Cr. Memo Line

FIELD NO.	FIELD NAME	DATA TYPE	LENGTH
6187473	CEDOX Account Code	Text	30

See Also

New tables

New tables

This section provides an overview of the tables in Continia e-Documents Export.

CEDOX Cust. Partner

This table contains the information about the customer to send e-documents to. The table has a relation to the standard **Customer** table.

CEDOX To Send

The documents that are ready to be send to a customer is placed in this table. This happens when a sales document is posted (one that is supported Continia e-Documents Export. The table has a relation to the standard posted sales documents, issued reminder and service documents.

CEDOX Sent

When a document from the **CEDOX To Send** table is send to the customer then the record gets transferred to this table. The table contains the documents that are already sent.

CEDOX Log

The table contains a general log of the key processes of Continia e-Documents Export. The following scenarios would create an entrance in the log:

- A document is placed in the **CEDOX to Send** table.
- A document is to be resend (it is moved from the **CEDOX Sent** to **CEDOX To Send** table).
- A document is sent

CEDOX Setup

This table contains the general setup of the solution. The table contains information used when sending e-Documents. Some of the fields of the setup are reused when create an entrance in the **CEDOX Cust. Partner** table.

CEDOX Send Advice

The table contains advice information that is sent with the electronic document.

CEDOX Conversion Code (Send)

The table contains information about how to convert Item and G/L Account numbers to other numbers if needed. The conversion can be set up globally or by customer.

CEDOX File List

The table contains the documents to send. The table is used to gather the documents to send.

CEDOX Unit Code

The table contains the ISO unit of measure codes used in the UBL-formats.

CEDOX Error Code

This table contains information about error codes received in the direct communication.

CEDOX Conv. Code (Send)

The table contains codes that can be referenced from the **CEDOX Cust. Partner** table and CEDOX **Conversion Code (Send)**. This makes it possible to make conversions that can be used for one or more **CEDOX Cust. Partner**.

CEDOX Attached Document

The table contains the documents that is to be attached to an electronic document when sending it. The attached document must be a supported file type of the UBL-format specification. The attached document is embedded in the electronic document.

CEDOX Receipt Code/EAN No.

The table contains customer endpoints (VAT or GLN numbers). The numbers are added through the **CEDOX Cust. Partner** table

CEDOX Unit Code Conversion

The table contains conversion information about how to convert Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central on premises unit of measure codes to ISO unit of measure codes used by the electronic documents. The table holds relations to both standard Dynamics NAV and Business Central on premises unit codes and **CEDOX Unit Code**.

CEDOX Error Log

The table contains any errors that the validation of the document creates. This validation is done just before the document is sent.

CEDOX Profile

The table contains information about the profile codes used by the different UBL-formats. The profile code defines what UBL-format to send. The table is referenced on the **CEDOX setup** table and the **CEDOX Cust. Partner** table.

CEDOX Sales Cue

The table contains the cues used on the role center.

CEDOX Receipt

The table contains the receipts imported. The table acts as an archive for receipts.

CEDOX Document Format

This table contains additional information about the CEDOX profile. The table holds information about what document types the individual profile can receive.

CEDOX Customer Profile Info

The table contains information when a lookup of the customers endpoint information is fetched. This is done on the **e-Documents Export Customer Card** page when choosing the **Lookup customer profile** action.

CEDOX Tax Category

The table contains information about the tax categories used in the UBL-formats. The tax codes must be set on all item lines of an electronic document. This table is referenced in the **VAT Posting Setup** table.

See Also

Modified tables

Core functionality

This article describes in short, the core functionality of Continia e-Documents Export. The description contains information about how the different objects interact.

The posting process

When posting a document supported by Continia e-Documents Export then the **CEDOX Standard Object Code** codeunit is called. Here a lookup is made on the on the **e-Documents Export customer** table with the customer no. from the document.

If a e-Documents Export customer exists and the checkbox active is selected, then a record is created in the **CEDOX To send** table. From here it is possible to send the document.

When sending the document, the **CEDOX Send Functions** codeunit is called and this looks at the UBL-profile to determine the UBL-format and document type to export.

To identify this the **CEDOX profile** table is used. This triggers a validation and an export of a xml document. The codeunits used to validate and export the document is described in the article Extend or customize.

When the XML documents are created the **CEDOX Communication** codeunit is called. The codeunit exports the files to a file folder or upload the XML documents to a VANS-provider selected in the CEDOX Setup.

Importing receipts

When a document is sent the document is placed in the **CEDOX Sent** table with status exported. When using the **Import and load receipts** action the **CEDOX Send Functions** codeunit is triggered to either use the communication codeunit (if a VANS provider is used) or import the receipts from a file folder.

If using a VANS provider, the receipts are downloaded and saved in the **CEDOX Receipt** table. The import first determines what kind of receipt it is. Depending on this it calls codeunits **CEDOX VAX integration**, **CEDOX Sproom Integration** or **CEDOX Functions**.

When processing the receipt, it looks for the document type and document no. in the receipt. This information is then used to filter the CEDOX Sent table. Next the description of the receipt is inserted in a log entry into the CEDOX Log table. The **Return Code Text** field in the **CEDOX Sent** table holds the description of the receipt.

Description of the usage of .NET Framework interoperability

All the codeunits handling the creation of the XML documents uses .Net variables related to the System.xml library.

In the **CEDOX Communication** codeunit .Net variables is used. The .Net variables is used to handle XML documents when uploading documents and downloading receipts. The codeunit uses two .net variables developed by Continia (Continia.Communication.SFTP.dll and Continia.Communication.Pagero.dll). They are used to communicate with the VANS-providers. This is done in the two functions **DownloadDocuments** and **UploadDocuments**.

Also some file directory access are used when exporting documents to a folder and importing receipts from a folder. The functions are placed in the **CEDOX RTC Tools** codeunit.

Extend the solution

This article explains how the solution can be extended. The article covers different scenarios.

Add a new setting to the general setup or customer specific setup

If a general setting is to be added to the setup then the **CEDOX setup** table and the corresponding page must be customized. If the new setting is not only general but also relevant for the CEDOX customer setup the **CEDOX Cust. Partner** table must also be customized. The CEDOX Cust. Partner has both a list page and a card page that needs to be customized.

If the setting needs to be inherited from the general setup to the CEDOX customer Cust. Partner then code must be added to the OnInsert trigger.

Add a new validation to document validation

The document validation is done in two separate places. Each UBL-format and each table have its own codeunit where the validations are done.

OIOUBL:

- CEDOX OIOUBL Check Invoice
- CEDOX OIOUBL Check Cr. Memo
- CEDOX OIOUBL Check Ser. Inv.
- CEDOX OIOUBL Check Sales Hdr
- CEDOX OIOUBL Check Service Hdr
- CEDOX OIOUBL Chk Ser. Cr. Memo
- CEDOX OIOUBL Chk Iss. Reminder

EHF 2.0:

- CEDOX EHF Check Service Header
- CEDOX EHF Check Sales Header
- CEDOX EHF Check Sales Invoice
- CEDOX EHF Check Sales Cr. Memo
- CEDOX EHF Check Serv. Invoice
- CEDOX EHF Check Serv. Cr. Memo
- CEDOX EHF Check Iss. Reminder

PEPPOL 2.0:

- CEDOX PEPPOL Check Serv. Hdr.
- CEDOX PEPPOL Check Sales Hdr.
- CEDOX PEPPOL Check Sales Inv.
- CEDOX PEPPOL Check Cr. Memo
- CEDOX PEPPOL Check Serv. Inv.
- CEDOX PEPPOL Chk. Serv. Cr. M.

PEPPOL 3.0:

- CEDOX PEPPOL30 Chk. Sales Hdr.
- CEDOX PEPPOL30 Chk. Serv. Hdr.
- CEDOX PEPPOL30 Chk. Sales Inv.
- CEDOX PEPPOL30 Chk. Sales Cr.M
- CEDOX PEPPOL30 Chk. Serv. Inv.
- CEDOX PEPPOL30 Chk. Serv. Cr.M

The validation is done before posting a document and that again before exporting the document as an e-document. When a document needs to be validated the needs to identify the format of the document. This happens by using the profile code on either the **CEDOX Cust. Partner** or the **CEDOX setup** tables. The profile code is then used to get the profile from the CEDOX Profile table. This table contains information about the format of the profile (OIOUBL, EHF or PEPPOL).

In the codeunits used to validate the document before posting this is done In the **OnRun** trigger of the codeunit. The validation is done by showing an error to the user.

The codeunits that validates the posted documents has a function called **PostCheck** where the validation is done and then written to the **CEDOX Error Log** table.

Add new data to the exported document

The solution contains one codeunit per UBL-format per document type: OIOUBL:

- CEDOX OIOUBL Export Invoice
- CEDOX OIOUBL Export Cr. Memo
- CEDOX OIOUBL Export Ser. Inv.
- CEDOX OIOUBL Exp. Ser. Cr. M.
- CEDOX OIOUBL Exp. Reminder

EHF 2.0:

- CEDOX EHF Export Sales Invoice
- CEDOX EHF Export Sales Cr. Memo
- CEDOX EHF Export Serv. Invoice
- CEDOX EHF Exp. Serv. Cr. Memo
- CEDOX EHF Export Iss. Reminder

PEPPOL 2.0:

- CEDOX PEPPOL Exp. Sales Inv.
- CEDOX PEPPOL Export Cr. Memo
- CEDOX PEPPOL Exp. Serv. Inv.
- CEDOX PEPPOL Exp. Serv. Cr. M.

PEPPOL 3.0

- CEDOX PEPPOL30 Exp. Sales Inv.
- CEDOX PEPPOL30 Exp. Sales Cr.M
- CEDOX PEPPOL30 Exp. Serv. Inv.
- CEDOX PEPPOL30 Exp. Serv. Cr.M

Depending on the requirement of the customer one or more of the codeunits might need to be customized.

▯ Warning

When changing the codeunits please ensure that the document created by the codeunit is valid according to the UBL-format and XML format in general.

Use case scenarios

The content of this article is used for validating the application processes.

The purpose of this document is to get an overall understanding of the workflow in Continia e-Documents Export using manual file handling.

This article contains a set of use case scenarios all based on a demo company and a codeunit creating additional demo data.

Note

The steps below are to be executed in sequential order.

Prerequisites

Before using this article to make a demonstration of Continia e-Documents Export some elements are required:

- NAV 2018 W1 CU 11.
- Cronus company.
- Objects from the Continia e-Documents Export package imported.
- Add-ins placed in the server Add-ins folder.
- The following folder structure is created:
  - C:\Temp\CEDOX\e-Docs
- The file **Test file.pdf** is available.
- The **CEDOX Create Demo Data (6187497)** codeunit is run.

Create an e-Documents Customer

When sending an electronic document to a customer the customer must be created as an e-Documents Customer.

1. Choose the icon, enter **Customers**, and then choose the related link.
2. On the **e-Documents Customer List** page, choose the **New** action. The **e-Documents Customer card** page opens showing customer card.
3. In the **Partner** field, enter the customer no. **45979797**.
4. Verify the **Active** check box is selected.
5. In the **Profile Code** field, choose **PEPPOL 5A**.
6. On the **e-Documents Customer List** page, choose the **OK** button to close the page.

Create a sales invoice

Create a sales invoice with the e-Documents Customer.

1. Choose the icon, enter **Sales Invoices**, and then choose the related link.
2. On the **Sales Invoices** page, choose the **New** action. The **Sales Invoice** page opens showing the sales invoice.
3. In the **Sell-to Customer No.**, enter customer no. **45979797**.
4. In the **Your reference** field, enter **Test**.

   if the field is not present on the page on the **General** FastTab use the **Show more fields** button.
5. On the **Lines** FastTab, create an item line with item no. **1000**, and in the **Quantity** field enter 1.
6. Choose the **Post** action. A message appears asking if you want to see posted document.

7. Choose the **No** button.

Attach a document to the electronic document

Find the created document in the **Documents to send** page and attach the test pdf file.

1. Choose the icon, enter **Documents to send**, and then choose the related link.
2. On the **Documents to send** page, choose the **Attach document** action.
3. Browse for the **Test file.pdf**.
4. Select the file, and choose the **Open** button. A message appears showing the documents has been attached.
5. Choose the **OK** button.

Send the electronic document

Send the electronic document.

1. Choose the icon, enter **Documents to send**, and then choose the related link.
2. On the **Documents to send** page, choose the **Send** action. A message appears showing the document is sent.
3. Choose the **OK** button.

Change Log

In this article you will find information about the changes made in Continia e-Documents Export over time.

Note

Pay attention to emphasized issues as these may need removal of code, removal of objects or other additional handling.

Release 1.11.02

ISSUE NUMBER	DESCRIPTION
CEDOX00422	Fixed an error in PEPPOL 3.0 document regarding line discount amounts. The InvoiceDiscountAmount tag is fixed so it only contains the Invoice Discount amounts and not the line discounts. When exporting PEPPOL 3.0 documents the line discounts was not subtracted from the amount in the LineExtensionAmount. The LegalMoneyteryTotal tag changed so the TaxInclusiveAmount now only contains the Taxable amount and the tax amount. The rounding amount is removed. The AllowanceCharge tag added to the Line tag to contain line discounts.
CEDOX00423	Fixed an error when posting a prepayment on a Sales Cr. Memo When posting a prepayment sales credit memo from a sales order an error occurs. This is fixed.
CEDOX000454	New validations for VAT No. in PEPPOL 3.0 and additional payment means tag. *VAT No. validations* The official PEPPOL 3.0 validations of VAT No. is changed for DK, NO, and SE. Export codeunits updated to comply with the new validations. For the supplier the code now looks at the "Country/Region Code" in the Company Information. For the customer the code now looks at the "Bill-To Country/Region Code" on the document. Changed how Endpoint ID for Supplier and Customer is added to the file when using VAT No. as an endpoint id. Added country specific code for DK, NO and SE: DK – Checks for 'DK' prefix in VAT No. and adds it if missing. NO – Removes any letters in the VAT No. SE – Removes the last 2 digits if '01' (Swedish organization No.). This is changed for the following xml tags: AccountingSupplierParty->Party->EndpointID AccountingSupplierParty->PartyLegalEntity>CompanyID AccountingCustomerParty->Party->EndpointID AccountingCustomerParty->PartyLegalEntity>CompanyID *Added payment means tag to contain IBAN and SWIFT* An additional payment means tag is exported when the e-Documents Export customer has field "Payment Information" set to 'Bank Account'.

Release 1.11.01

ISSUE NUMBER	DESCRIPTION
CEDOX00408	Error when using Swedish VAT Registration No. in PEPPOL 3.0. If the company information contains a Swedish VAT Registration No. the tag AccountingSupplierParty->Party->PartyLegalEntity->CompanyID would become not valid. The problem is solved by removing the last two digits (01).

ISSUE NUMBER	DESCRIPTION
CEDOX00407	Error in PEPPOL 3.0 validation of allowed VAT percentages for Swedish suppliers. The validation of allowed VAT percentages only allows 6, 12 or 25. This prevented the usage of a line with no VAT. The validation should only be done if the VAT category is standard rate ('S').
CEDOX00398	Continia e-Documents Export extension is removed for BC 13 and 14. The Continia e-Documents Export extension previously used in DK version of Microsoft Dynamics 365 Business Central on premises is removed. The extension is no longer needed. The extension must be **removed before upgrading** Continia e-Documents Export (it contains no data). For more information on how to remove the extension please see the Microsoft guidelines for uninstalling and unpublishing an extension.
CEDOX00400	Post Service Document event added. When upgrading to Dynamics NAV 13 or later Continia e-Documents Export code in **codeunit "Serv-Documents Mgt." (5988) must be removed**.
CEDOX00387	Support for Business Central 365 2018 Fall Release CU4 (13.00.04). Support for Business Central 365 2018 Fall Release Cumulative Update 4.
CEDOX00389	Support for Business Central 365 2019 Spring Release (14.00.00). Support for Business Central 365 2019 Spring Release RTM.
CEDOX00401	Support for Business Central 365 2019 Spring Release CU 1 (14.00.01). Support for Business Central 365 2019 Spring Release Cumulative Update 1.

Release 1.11

ISSUE NUMBER	DESCRIPTION

ISSUE NUMBER	DESCRIPTION
CEDOX00355	Support for PEPPOL 3.0 (EHF 3.0). Support for document types: - Sales invoice - Sales Cr. Memo - Service Invoice - Service Cr. Memo Option value "PEPPOL 3.0" added to field "Format" of table CEDOX Profile. New option added to create profile for PEPPOL 3.0. Existing options "PEPPOL" renamed to "PEPPOL 2.0" and "EHF" renamed to "EHF 2.0". Support for country specific validations for DK, NO and SE. The validation does the general validation and then looks at the Country Code in Company Information. Support for new file types for embedded documents. File types supported by PEPPOL 3.0: - CSV - PDF - PNG, JPEG - XLSX - ODS New field added "Numeric VAT Scheme" in Country table. To be able to support using VAT numbers as endpoints. In PEPPOL 3.0 the identifier is numeric. Field is populated with values for DK, NO and SE when creating PEPPOL 3.0 profile. Support for payment types FIK and KID in PEPPOL 3.0 New validation of payment information before sending documents. Changes to table VAT Posting Setup. The existing field "Tax Category" is renamed to "Tax Category EHF 2.0". Two new fields added in table VAT Posting Setup. "Tax Category PEPPOL 2.0" and "Tax Category PEPPOL 3.0". Table CEDOX Tax Category changed to contain a new field "Format". Field controls if the code is used for PEPPOL 2.0, EHF or PEPPOL 3.0. Field "Allow multiple in TaxTotal" added. Field used when creating PEPPOL 3.0 documents and the totals for taxes. The field is setup automatically when creating the PEPPOL profile. New setup file "UnitCodes.csv" in product folder. The file with the unit codes are updated with values from the new codelist used by PEPPOL 3.0. The CEDOX unit code table is changed to contain values from both ISO codelists. The field "Codelist" is added to support this. New field added to table CEDOX Unit Code conversion to support mapping of Dynamics NAV or Business Central on premises unit codes to PEPPOL 3.0 unit codes. Upgrade codeunit available. An upgrade codeunit needs to be run per company “CEDOX Post Upgrade” (6187497). The codeunit needs to be opened before running it – it needs to know if you are upgrading from 1.10.x or a later version of Continia e-Documents Export.

Release 1.10.08

ISSUE NUMBER	DESCRIPTION

ISSUE NUMBER	DESCRIPTION
CEDOX00359	Error when publishing extension. When trying to publish the extension on a partner development license an error occurred. The error is a Microsoft licensing issue. The workaround given by Microsoft is to create a runtime package. The runtime package is also an app file but when publishing a runtime package instead of an ordinary app file no license check is done. **The file used when installing the extension must be the (runtime).app file.** Some minor changes are also done in the extension: - Version number in extension changed to 1.2.0.0. - Minimum version for dependency of standard OIOUBL extension changed to 1.0.0.0. - Read and modify permissions added to objects that move standard fields in to e-Documents fields. - Read and modify permissions added to install codeunit. - The field "GLN No. (Export) was not shown on the Sales Order page, due to missing reference.
CEDOX00357	Fixed an error when importing receipts. The filenames in the receipts could cause an overflow error when importing receipts. The field length of the field "description" in the table CEDOX Receipt (6187491) is increased from 50 characters to 250 characters. In addition to this the functions "LoadDoc" and "ReloadDoc" in the codeunit "CEDOX Send Functions" (6187471) is changed to respect the field length of the description field in the CEDOX Receipt table. If the error has occurred then please do the following to import the receipts: After importing the fix go to the Receipts page on the e-Documents Export menu and select the latest record named "Base64 Receipts xml". Now press the "Reload base64 xml receipts" button in the "Actions" pane. This will reimport the receipts.

Release 1.10.07

ISSUE NUMBER	DESCRIPTION
CEDOX00356	Error in SFTP Component. Update SFTP version 1.1.0.0 to 1.1.1.0. An error in the SFTP component version 1.1.0.0 caused a blockage on all communication. The component has been updated and the reference in the CEDOX Communication codeunit. **Replace Continia.Communication.SFTP.dll with Continia.Communication.SFTP.dll (1.1.1.0) in Service Add-Ins folder – and assure the DLL isn't blocked.**

Release 1.10.06

ISSUE NUMBER	DESCRIPTION
CEDOX00216	When receiving receipts from Sproom the status of the document is now changed to "Error" if the document no. has already been sent. When receiving receipts from Sproom the error "duplicate_error_id", caused the status of the document to remain as exported. This is now fixed and the document status is now changed to "Error".
CEDOX00268	CfMD Certification. The solution has been CfMD Certified. In connection to this the following changes has been made: - Documentation trigger now reflects if any changes made to the standard objects. - Controls with missing CaptionML has been fixed. - Product documentation updated. - Developers Guide has been created.
CEDOX00288	Validation of field "Format" in table "CEDOX Profile" has a value. When the field "Format" in the table Profile has a blank value then the user was not made aware of this. Now the user gets an error when trying to post a document if the profile of the customer or the default profile has a blank value in "Format".

ISSUE NUMBER	DESCRIPTION
CEDOX00300	When resending a document, the value of “Sender Code” is not updated in the log and on “Documents To Send”. When resending a document the log shows a wrong value in the field "Sender Code". The error is corrected and the value in the log always now reflects the EAN/GLN No. or VAT No. from the customer card or the specific sales document. In the same situation the corresponding field on the “Document To Send” table now gets refreshed in the same way as when a document is inserted to be sent initially.
CEDOX00301	Installer for Continia e-Documents Export. "Setup.exe" has been created and placed in the product package. The Setup file can be used to start an installer to help with: - Easy access to .fob files - Easy access to the documentation - Easy installation of DLL files and add-Ins - Validation of connection to VANS provider.
CEDOX00327	Support for Business Central on premise CU1. e-Documents Export now supports BC CU1.
CEDOX00331	Validation of the field “Ship-to Name” on EHF 2.0 and PEPPOL 2.0 documents not necessary. The field “Ship-to Name” was required when posting and sending an EHF or PEPPOL document. However, changes to the validation of documents has made this optional. The validation of the field is removed from the validation codeunits: - CEDOX EHF Check Service Header (6187502) - CEDOX EHF Check Sales Header (6187503) - CEDOX PEPPOL Check Serv. Hdr. (6187515) - CEDOX PEPPOL Check Sales Hdr. (6187516)
CEDOX00347	Pagero Component updated. **Pagero component has been signed and strongnamed.** **Replace Continia.Communication.Pagero.dll with Continia.Communication.Pagero.dll (1.0.3.0) in Service Add-Ins folder – and assure the DLL isn’t blocked.**
CEDOX00348	New OIOUBL schema validation from 03/15/2019. Due to updates per. 03/15/2019 in the OIOUBL validation the XML-tag "BaseQuantity" could case an error. This happens to satisfy the validation: LineExtensionAmount = ("Price.PriceAmount" / "Price.BaseQuantity") * "InvoicedQuantity". The error happens when using a unit of measure with a quantity per unit bigger than 0. The error is fixed. The XML-Tag "BaseQuantity" now always holds the value 1. The error is fixed in the following codeunits: - CEDOX OIOUBL Export Invoice (6187481) - CEDOX OIOUBL Export Cr. Memo (6187485) - CEDOX OIOUBL Export Ser. Inv. (6187486) - CEDOX OIOUBL Exp. Ser. Cr. M. (6187487)
CEDOX00350	SFTP Component updated. SFTP component has been signed and strongnamed. Two new parameters in the constructor has been introduced: - ConnectionTimeout - Idle Timeout Error code (25) has been added. **Replace Continia.Communication.SFTP.dll with Continia.Communication.SFTP.dll (1.1.0.0) in Service Add-Ins folder – and assure the DLL isn’t blocked.**

Release 1.10.05

ISSUE NUMBER	DESCRIPTION
CEDOX00328	Error in import of status messages from MySupply (VAX). When importing status messages (receipts) from VAX the receipts was not identified as being a VAX receipt. Previously the status message contained the tax value “VAX Nemhandel” and was used to identify the receipt. The import is now rewritten to identify the receipts in another way.
CEDOX00330	When using the profile lookup for EHF and PEPPOL the VAT number used to query the directories any letters was not removed. When using the function to lookup customers profile in the EHF or PEPPOL directories the query returned nothing if the customers VAT or GLN No. contains letters. Any letters is now removed before querying the directories.

Release 1.10.04

ISSUE NUMBER	DESCRIPTION
CEDOX00306	Error in validation of Company “Bank Branch No.”. When validating EHF 2.0 and PEPPOL 2.0 documents a validation of the field “Bank Branch No.” from Company Information was done. The validation is removed because it is not mandatory in EHF 2.0 and PEPPOL 2.0 documents.

Release 1.10.03

ISSUE NUMBER	DESCRIPTION
CEDOX00305	EAN No. missing in Dynamics NAV 2018 DK when creating a Continia e-Documents Export Customer. When creating an Continia e-Documents Export Customer the EAN number is not inserted from the NAV standard Customer. The issue was that the value was taken from the field “EAN no.” on the standard Customer Card. In Dynamics NAV 2018 the standard behavior is changed so the field “GLN” is used instead. The value is now taken from the GLN field.

Release 1.10.02

ISSUE NUMBER	DESCRIPTION
CEDOX00273	Errors in .fob files and missing captions in version 1.10.01. The .fob files contains objects versioned with version 1.11. The objects are deleted in the new .fob files as they are not used and cause compilation errors: From version 2013 to 2016: Page 6187503 CEDOX Setup Wizard. From version 2017 and onwards: Codeunit 6187540 CEDOX Notifications Codeunit 6187541 CEDOX Notification Actions Codeunit 6187542 CEDOX Initialize Notification Codeunit 6187543 CEDOX Notification IDs Codeunit 6187544 CEDOX Setup Assisted Setup Please note that if version 1.10.01 is already installed the mentioned object can just be deleted. No need for installing the new package. Captions for languages DAN, NO and SE where missing on the Setup page.

Release 1.10.01

ISSUE NUMBER	DESCRIPTION
CEDOX00262	Fields too short in version 1.10. If using Continia e-Documents Export version 1.10 then it must be updated in order to prevent errors as some fields are too short. The fields “CEDOX Sell-to Contact e-mail” and “CEDOX Contact e-mail” was too short. The field was 30 characters and should be 80. The field “CEDOX Sell-to Contact Role” and “CEDOX Contact Role” was too short. The field was 30 characters and should be 250. The fix is done in tables: Sales Header (36), Sales Invoice Header (112),Sales Cr. Memo Header (114),Reminder Header (295) and Issued Reminder Header (297).

Release 1.10

ISSUE NUMBER	DESCRIPTION
	License update. Objects added to Continia e-Documents Export object range. Licenses must be updated.
CEDOX00180	New fields created in the DK version. In the DK version fields are added to standard tables. Also format field added to profile list. A codeunit 6187497 “CEDOX Upgrade version 1.10” is placed in the DK folder of the product package. This must be run.
CEDOX00180	Support for new formats EHF and PEPPOL. Support for Invoice, Credit Note and Reminder in EHF format. Support for Invoice and Credit Note in PEPPOL format.
CEDOX00180	Support of W1 and localized versions for NO and SE. Support of W1 and localized versions for NO and SE.
CEDOX00223	Id´s of variables and actions changed. In the DK version ID´s of variables and actions on pages is changed to use Continia e-Documents Export id range.
CEDOX00224	Property “Name” on actions on pages changed. In the DK version the Property "Name" is changes from default to field name/action name.
CEDOX00166	KMD SFTP supported. Support for direct communication with KMD.
CEDOX00207	SFTP Component version replaced. **Replace Continia.Communication.SFTP.dll with Continia.Communication.SFTP.dll (1.08) in NAV Service Add-Ins folder – and assure the dll isn’t blocked.**
CEDOX00235	Pagero Component version replaced. **Continia.Communication.Pagero.dll with Continia.Communication.Pagero.dll (1.0.2.0) in NAV Service Add-Ins folder – and assure the dll isn’t blocked.**

ISSUE NUMBER	DESCRIPTION
CEDOX00205	Roles and permission sets. A codeunit has been added to create roles and permissions. The codeunit 6187495 “CEDOX create roles”. The codeunit creates the following roles and permissions: "CEDOXSuper" – Is the permission set for a super user. "CEDOXALL" – is the permission set for at user who only can read and not modify. "CEDOXProcess" – is the permission set for a user that uses Continia e-Documents Export daily. The codeunit can be run from the object designer or is run automatically when unit codes are imported.
CEDOX00199	Message after insert of unit codes. A message now appears when the XML port 6187471 CEDOX Unit Code Imp/Exp is run.

Release 1.09.03

ISSUE NUMBER	DESCRIPTION
CEDOX00211	**Service document pre post event added.** While upgrading to NAV 2018, CEDOX code in codeunit 5980 must be removed.
CEDOX00210	**Prepayment event is added.** While upgrading to NAV 2018, CEDOX code in codeunit 442 must be removed.
CEDOX00209	**Issued Reminder event added.** While upgrading to NAV 2018, CEDOX code in codeunit 393 must be removed.
CEDOX00207	SFTP Component version replaced. **Replace Continia.Communication.SFTP.dll (1.05/1.06) with Continia.Communication.SFTP.dll (1.07) in NAV Service Add-Ins folder – and assure the dll isn’t blocked.**

Release 1.09.02

ISSUE NUMBER	DESCRIPTION
CEDOX00166	KMD SFTP supported and SFTP Component update. **SFTP Component version replaced. Replace Continia.Communication.SFTP.dll (1.03/.1.04) with Continia.Communication.SFTP.dll (1.06) in NAV Service Add-Ins folder – and assure the dll isn’t blocked.**

Release 1.09.01

ISSUE NUMBER	DESCRIPTION
CEDOX00165	As some customer doesn’t receive Reminders, to be able to send Reminders to a Customer, the field “Send Reminder” must be marked.
CEDOX00148	Objects added to Continia e-Documents Export object range. Licenses must be updated.
CEDOX00142	Reminders count added To Send on Send page.

Release 1.09

ISSUE NUMBER	DESCRIPTION
CEDOX00141	**BILSIM profil code was set to "Procurement-BilSimR-1.0" – must be "Procurement-BilSim-1.0" in earlier versions. Verify in eDocuments OIOUBL-Profiliste that Bilsim profil-id is "Procurement-BilSim-1.0".**
CEDOX00119	Support for Reminders implemented.
CEDOX00123	If Bill-to is used on invoice, then CEDOX demand Sell-to to be a partner. Fixed.
CEDOX00126	Receipts archived and acknowledgement handled correctly. Acknowledgement receipt file are now handled and all receipts files are saved in NAV.
CEDOX00127	Use of multiple EAN numbers is now supported. On document card look up to Continia e-Documents Export customer EAN no list. EAN now is taken from posted document if present otherwise receiver no. is taken from Continia e-Documents Export partner card. Finally, the receiver no. may be changed on documents to send.
CEDOX00118	XML Archive instead of dump files. Test field replaced with Archive field, which indicate xml files will be saved in Dynamics NAV.
CEDOX00128	**SFTP Component version replaced. Replace Continia.Communication.SFTP.dll (1.03) with Continia.Communication.SFTP.dll (1.04) in Nav Service Add-Ins folder – and assure the dll isn't blocked.**

Release 1.08

ISSUE NUMBER	DESCRIPTION
CEDOX00107	If company IBAN and Bank Account is filled IBAN is used as default - this has been Reversed.
CEDOX00037	Direct communication with Pagero supported.
CEDOX00097	Company country-/Region code converts wrong if not DK e.g. 008.
CEDOX00108	Handling communication through memory instead of disk I/O.
CEDOX00106	Prepayment Credit Note fails in standard, but created in Continia e-Documents Export.
CEDOX00112	Base Unit Of Measure on lines fails validation if zero (Prepayment etc.)

Release 1.07

ISSUE NUMBER	DESCRIPTION
CEDOX00020	When using direct communication, the xml files was transferred, and no possibility for validation. Test mark on Setup now assure xml files will be left.
EF00001732	It is now possible to attach embedded files to the e-document.
CEDOX00024	SPROOM SFTP supported.

ISSUE NUMBER	DESCRIPTION
CEDOX00039	Using empty lines in document failed. Fixed.
CEDOX00042	Import of acknowledge fails. Fixed.
CEDOX00053	MobilePay Invoice supported.
CEDOX00054	Customer Partner Page caption changed to Customer.
CEDOX00055	Card Type removed from Customer, value from Setup used for Customer.
CEDOX00060	**From NAV 2016 changes to standard objects, table 9053 and codunit 80, have been removed.**
CEDOX00083	Missing validation before export (OIO validation) – validation added and error log introduced for documents ready to send.
CEDOX00084	Missing support for IBAN, now IBAN is supported as default when given in Company Information.
CEDOX00086	Wrong doc type used in log. Fixed.
CEDOX00088	Log functions used commit which lead to commit before post function finalized. Log functions misplaced commit removed.
CEDOX00061	Use of automation have been removed overall.
CEDOX00089	Some changed objects missing CEDOX Documentation in standard objects. Fixed.
CEDOX00090	The table CEDOX Delivery Text handling “Ydelsesmodtager” have been removed and fields handling “Ydelsesmodtager” have been added to standard sales lines.
CEDOX00069	The use of Job Queue for sending and retrieving is now possible, using codeunit 6187471 for sending documents and codeunit 6187472.
CEDOX00071	Fields holding user name has wrong length and relation. Fixed.
CEDOX00073	Sending all documents and one document number contain letters and FIK was used it fails and stop the whole export. Fixed as error is logged and document number is validated when using FIK.

Support

> Here you can find information about how you can get supported. If you have ideas to make our solution even better please contact our Solution Manager.

Overview

The following table lists the information for support with links to topics that describe them.

SEE	TO
Contact Continia Solution Manager	Help us to improve Continia e-Documents Export. Share you feedback with our Solution Manager. We use your feedback for future improvements.
Customer and partner support	Get support if you believe functionality in our solution is wrong, gives an error or is inadequate.

Contact Continia Solution Manager

> We have done a lot of work to help you - our partners, customers and end users with your business. But there is always room for improvement.

Help us improve Continia e-Documents Export

At Continia our goal is simple. We want to expand the limits of Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central on premises with products of high quality and security. And at the same time, we want to improve your work processes by making them **flexible, easy and fast**.

In case we have not done this, or you have a suggestion how to make Continia e-Documents Export event better then please contact us. You are always welcome to contact us with your suggestions for improvement by writing our Solution Manager or call us at **+45 8230 5000**.

We value your feedback and use it continuously to improve our solution.

Note

Please do not contact our Solution Manager if you need support.

You are not guaranteed that your mail is read in a timely matter and your e-mail is not put into our support queue to be handled by our supporters.

Instead use our Customer and partner support if you have a support request.

See Also

Customer and partner support

Customer and partner support

> Access to professional and service-oriented support is essential when it comes to ERP systems. Our solutions are supported by Microsoft Dynamics NAV and Microsoft Dynamics 365 Business Central on premises partners and we provider support for our partners when it is needed.

Customer support

Continia Software has more than 7000 active licenses worldwide. To provide our customers with the best possible help we use a partner model. This means that our solutions are delivered and supported by more than 700 partners worldwide in the Dynamics NAV and Business Central on premises ecosystem.

Note

If you are an end user or customer with questions to the Continia e-Documents Export solution you must contact your Dynamics NAV or Business Central on premises partner.

Partner support

Continia Software provides support in writing and per telephone to all our partners. In addition to this our partners have access to extensive online resources in connection to training and education. Via Continia PartnerZone partners have access to all the resources and contact information to our support.

Most often we use Teamviewer in support cases as it gives us the possibility to help you. This gives us access to see the actual examples in the environment the questions are about.

We recommend having a Teamviewer installed.

What to do before contacting support or creating a support request?

Before you contact our support of create a support request you should do the following:

1. Make sure you have read and understood the purpose of the function by finding the related article in the User Guide where the function is described or by using the tooltip of the field when you hoover over the field or the action.
2. Make sure you have the correct credentials if such is needed in a function related to the support ticket.
3. You have read the Frequently Asked Questions article of the user guide.

If you have tried all of the things above and you have not found a solution to your problem, feel free to contact us.

Please remember to install TeamViewer before you contact us.

Contact us by telephone

Continia Software Partner Support +45 8230 5000

OPENING HOURS	TIME FRAME
Monday - Thursday	9:00 - 16:00
Friday	8:30 - 14:00
Closed all days	11:30 - 12:10

If you want to create a support request

Partners can create a support request by using the link below:

Create a support request

Note

Only partners can create a support request on Continia PartnerZone.

Contact your partner if you have to create a support request.

What happens when you have created a support request?

1. Our support team processes requests after the principle *first-come, first-served*.
2. When we have read your support ticket we will reply right away. Either with a solution to your problem or when an estimate on a solution.
3. We usually respond to your request within 2-48 hours.
4. When we have a solution ready, we will send you a new mail with information about a solution
5. If the problem can only be solved in the next release, we will notify you directly via mail.
6. We will notify you by mail when the request is solved.
7. You will receive an e-mail from us where we ask you to rate our support.
8. The support request is completed.